

Student Survey Needs Covid19

Start of Block: Default Question Block

Q1 Allan Hancock College is conducting this brief survey regarding the recent changes at the college related to the COVID-19 pandemic. Please complete this survey so we can do our very best to meet your needs during this unprecedented shift to social distancing and online instruction. Your responses will help us to make crucial decisions in the next couple of weeks and help students connect with resources needed to be successful moving forward. It is critical at this time to be checking your email and Canvas daily for updates.

Q2 What campus do you attend for class(es) this semester? Select all that apply.

- Santa Maria
 - Lompoc
 - Santa Ynez
 - Online
-

Q3 What is your 5 digit zip code?

Zip code _____

Q4 Have you been receiving notifications of Hancock's response to the COVID-19 situation?

- Yes
 - No
-

Q5 Have you heard from your instructor(s) since Friday, March 13th?

- Yes, I have heard from all of my instructors.
 - Yes, I have heard from some, but not all, of my instructors.
 - No, I have not heard from any of my instructors.
-

Q6 Are you clear on the status of your courses (e.g., moving to remote, postponed)?

- Yes, I know the status of all of my courses.
 - Yes, I know the status of some of my courses.
 - No, I do not know the status of any of my courses.
-

Q7 In preparation to move some courses online, we would like to know how prepared students are to make this transition.

	Yes	No	Don't know/Can't Rate
I have reliable access to the Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a computer I can use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am familiar with Canvas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know how to access a Zoom conference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a quiet place to do my schoolwork	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have access to the software I need for classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a webcam for video conferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have access to a printer if needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know how to access online library resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8 How did you usually access the internet **before** the stay at home order? Select all that apply.

- At home internet
 - AHC campus internet
 - Internet at local library
 - Free Wi-Fi hotspots around town
 - On my phone using cellular data
 - I don't know/I don't have access to internet
 - Other, please explain
-

Q9 How do you usually access the internet **after** the stay at home order? Select all that apply.

- At home internet
 - AHC campus internet
 - Internet at local library
 - Free Wi-Fi hotspots around town
 - On my phone using cellular data
 - I don't know/I don't have access to internet
 - Other, please explain
-

Q10 What type of device do you plan to use to access your online class? Select all that apply.

- Personal cell phone
 - Personal tablet/iPad
 - Personal laptop
 - Personal desktop
 - Borrowed device
 - I don't know/I don't have device
-

Q11 How familiar are you with Canvas learning management system?

- I do not know what Canvas is.
 - I have heard of Canvas but never used it.
 - I have used Canvas before but I am not yet comfortable with it.
 - I know how to use Canvas and feel somewhat comfortable with it.
 - I have used Canvas and feel very comfortable with it.
 - Other, please explain _____
-

Q12 Do you feel that you have the tools to transition to learning online?

- I think I will be fine.
- I do not think I can make this transition.
- I think I can do it but need additional help.

Q13 Please let us know what additional tools, help you might need in order to be successful this semester in the new online format.

Q14 Do you anticipate needing any of the following academic supports during remote instruction? Select all that apply.

- Academic Support Center (Tutoring, Math Center, Writing Center, etc.)
 - Admissions and Records
 - Bookstore
 - Counseling - Academic
 - Disability Support Services
 - Financial Aid
 - Library
 - Transfer Applications and Information
 - Other, please explain
-

Q15 What information and/or resources would be helpful to you? Select all that apply.

- Assistance with transitioning to online classes
 - Assistance with other academic concerns or questions
 - Assistance with health and wellbeing
 - Assistance with housing
 - Assistance with meals
 - Childcare assistance
 - Counseling - Emotional and/or Mental Health Support
 - Other, please explain
-

Q16 With the COVID-19 pandemic, how concerned are you with the following:

	Extremely concerned	Very concerned	Moderately concerned	Slightly concerned	Not concerned at all
Ability to successfully complete AHC coursework	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of work hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inability to paid bills/expenses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Purchasing food for self or family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health of others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q17 How can we improve our communication with you?

Q18 Would you like someone from the College to follow-up with you regarding any questions or concerns?

Yes

No

Display This Question:

If Would you like someone from the College to follow-up with you regarding any questions or concerns? = Yes

Q19 In order to follow up with you, please provide:

First and Last Name _____

Phone number (including area code)

E-mail address _____

Q20 Can we text information to the phone number provided?

Yes

No

Display This Question:

If Would you like someone from the College to follow-up with you regarding any questions or concerns? = Yes



Q21 What is the main issue you need help with? (100 characters maximum)

Q22 Is there anything else you want to share? Let us know how things are going and how you are feeling.

Q25 Thank you for completing this survey and providing feedback. We have started a frequently asked questions page based on the survey results coming in. When you click "NEXT", you will be directed to our information page with links to resources, FAQs, and contact information to get ahold of departments.

End of Block: Default Question Block
