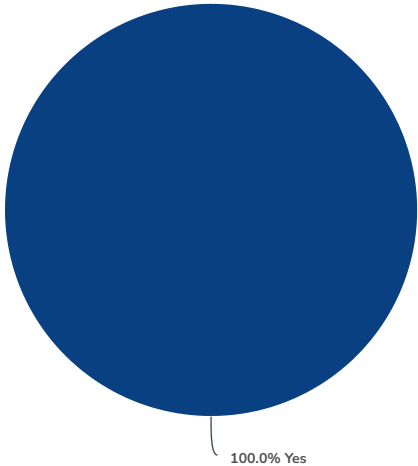


Report for CCC Online Ed - Student Survey - Fall 2024 - Allan Hancock

Response Counts

| | | |
|------------------|----------|---------------|
| Completion Rate: | 55% | |
| | Complete | 641 |
| | Partial | 525 |
| | | Totals: 1,166 |

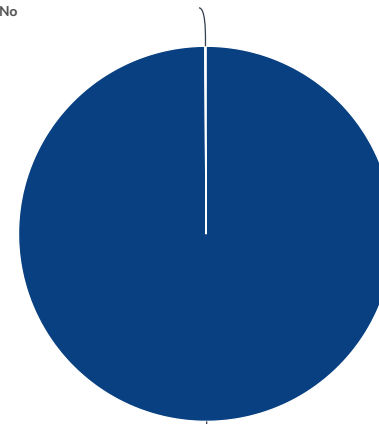
1. Do you voluntarily consent to participate in this survey?



| Value | Percent | | Responses |
|-------|---------|-------------|---------------|
| Yes | 100.0% | <div></div> | 1,166 |
| | | | Totals: 1,166 |

2. Are you currently enrolled at a California community college?

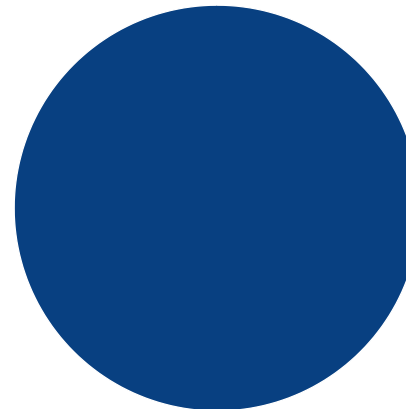
0.1% No



99.9% Yes

| Value | Percent | | Responses |
|-------|---------|-------------|---------------|
| Yes | 99.9% | <div></div> | 1,165 |
| No | 0.1% | <div></div> | 1 |
| | | | Totals: 1,166 |

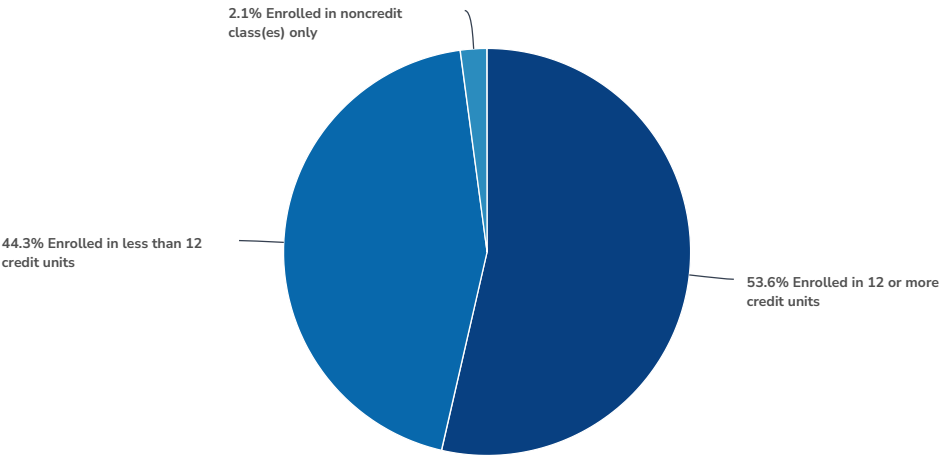
3. What community college do you currently attend? Note: If you attend more than one California community college, please indicate the one where you take the most classes.



100.0% ALLAN HANCOCK COLLEGE

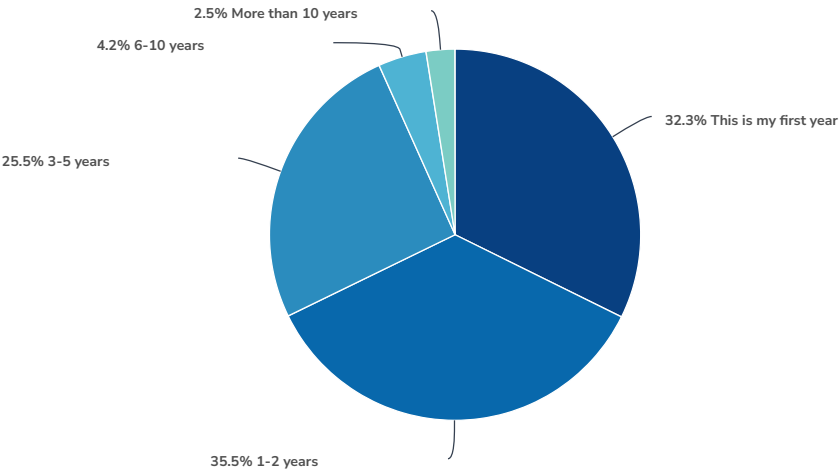
| Value | Percent | | Responses |
|-----------------------|---------|-------------|---------------|
| ALLAN HANCOCK COLLEGE | 100.0% | <div></div> | 1,166 |
| | | | Totals: 1,166 |

4. What is your current enrollment status?



| Value | Percent | | Responses |
|---------------------------------------|---------|------------------------|---------------|
| Enrolled in 12 or more credit units | 53.6% | <div><div></div></div> | 623 |
| Enrolled in less than 12 credit units | 44.3% | <div><div></div></div> | 515 |
| Enrolled in noncredit class(es) only | 2.1% | <div><div></div></div> | 24 |
| | | | Totals: 1,162 |

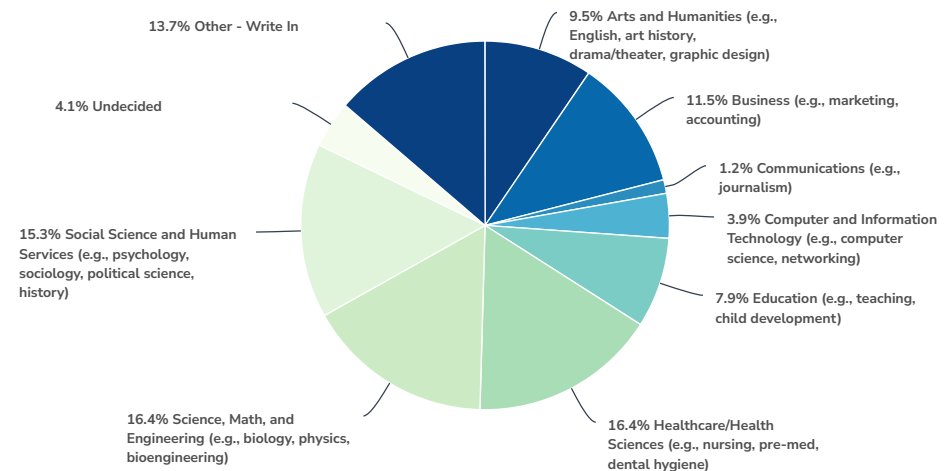
5. How long have you been taking courses at your California community college?



| Value | Percent | | Responses |
|-----------------------|---------|------------------------|---------------|
| This is my first year | 32.3% | <div><div></div></div> | 376 |
| | | | Totals: 1,163 |

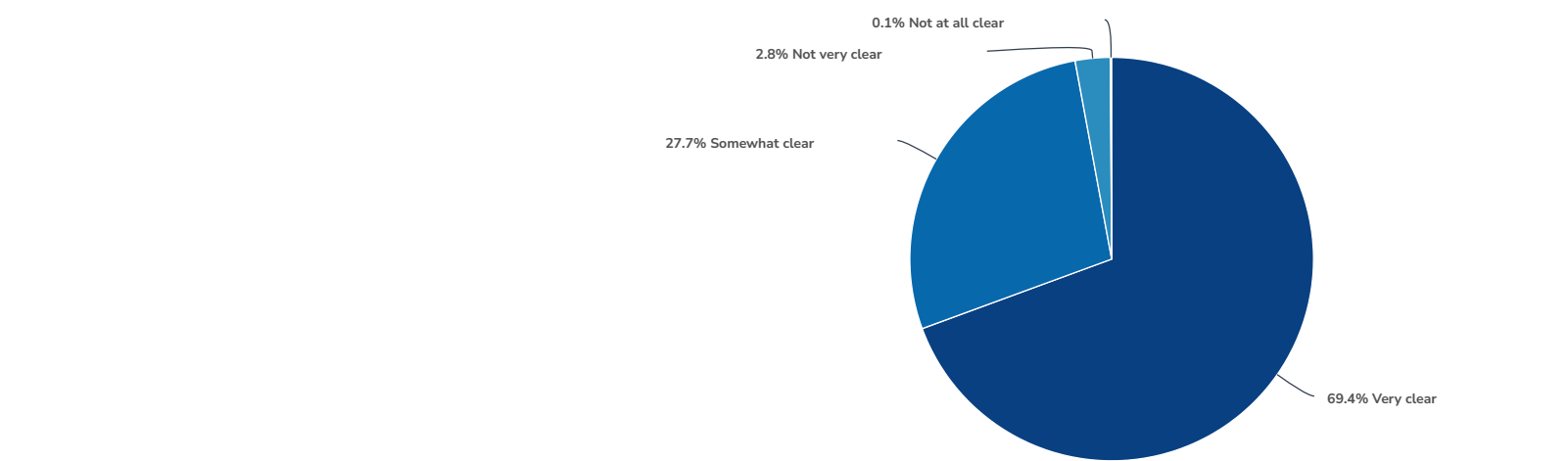
| Value | Percent | | Responses |
|--------------------|---------|------------------------|---------------|
| 1-2 years | 35.5% | <div><div></div></div> | 413 |
| 3-5 years | 25.5% | <div><div></div></div> | 296 |
| 6-10 years | 4.2% | <div><div></div></div> | 49 |
| More than 10 years | 2.5% | <div><div></div></div> | 29 |
| | | | Totals: 1,163 |

6. What is your major/primary area of study?



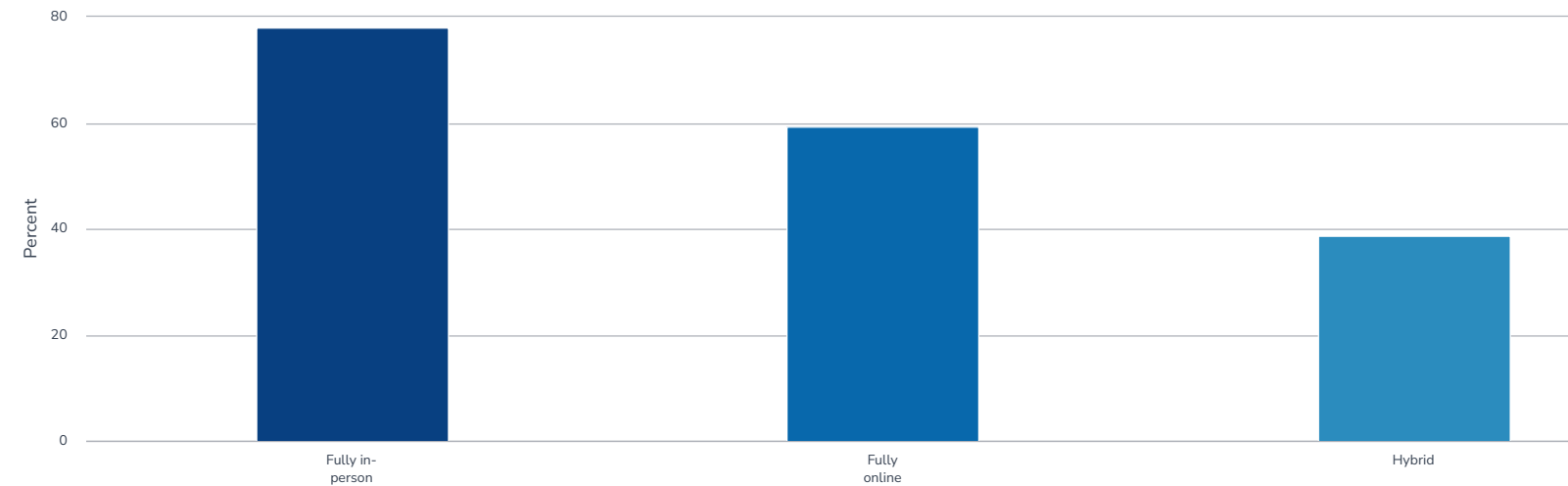
| Value | Percent | | Responses |
|---|---------|------------------------|---------------|
| Arts and Humanities (e.g., English, art history, drama/theater, graphic design) | 9.5% | <div><div></div></div> | 108 |
| Business (e.g., marketing, accounting) | 11.5% | <div><div></div></div> | 130 |
| Communications (e.g., journalism) | 1.2% | <div><div></div></div> | 14 |
| Computer and Information Technology (e.g., computer science, networking) | 3.9% | <div><div></div></div> | 44 |
| Education (e.g., teaching, child development) | 7.9% | <div><div></div></div> | 90 |
| Healthcare/Health Sciences (e.g., nursing, pre-med, dental hygiene) | 16.4% | <div><div></div></div> | 186 |
| Science, Math, and Engineering (e.g., biology, physics, bioengineering) | 16.4% | <div><div></div></div> | 186 |
| Social Science and Human Services (e.g., psychology, sociology, political science, history) | 15.3% | <div><div></div></div> | 173 |
| Undecided | 4.1% | <div><div></div></div> | 47 |
| Other - Write In (click to view) | 13.7% | <div><div></div></div> | 155 |
| | | | Totals: 1,133 |

7. When you search for courses at your college, how clear is it that the courses offered are in-person, online, hybrid, or hyflex?



| Value | Percent | | Responses |
|------------------|---------|-------------|-----------|
| Very clear | 69.4% | <div></div> | 779 |
| Somewhat clear | 27.7% | <div></div> | 311 |
| Not very clear | 2.8% | <div></div> | 32 |
| Not at all clear | 0.1% | <div></div> | 1 |
| Totals: 1,123 | | | |

8. In your time at your community college, have you ever taken courses in any of the following modalities? (Check all that apply)

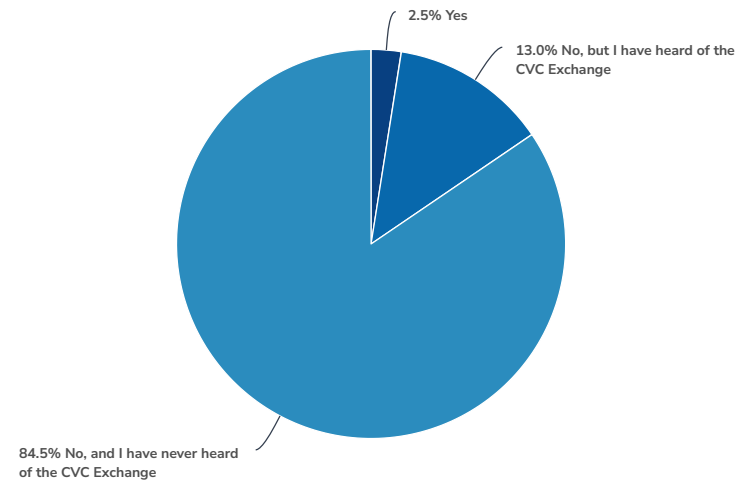


| Value | Percent | | Responses |
|-----------------|---------|------------------------|-----------|
| Fully in-person | 78.2% | <div><div></div></div> | 884 |
| Fully online | 59.3% | <div><div></div></div> | 670 |
| Hybrid | 38.9% | <div><div></div></div> | 440 |
| Hyflex | 2.7% | <div><div></div></div> | 30 |

9. In the past year, how many courses have you taken in each of the following modalities?

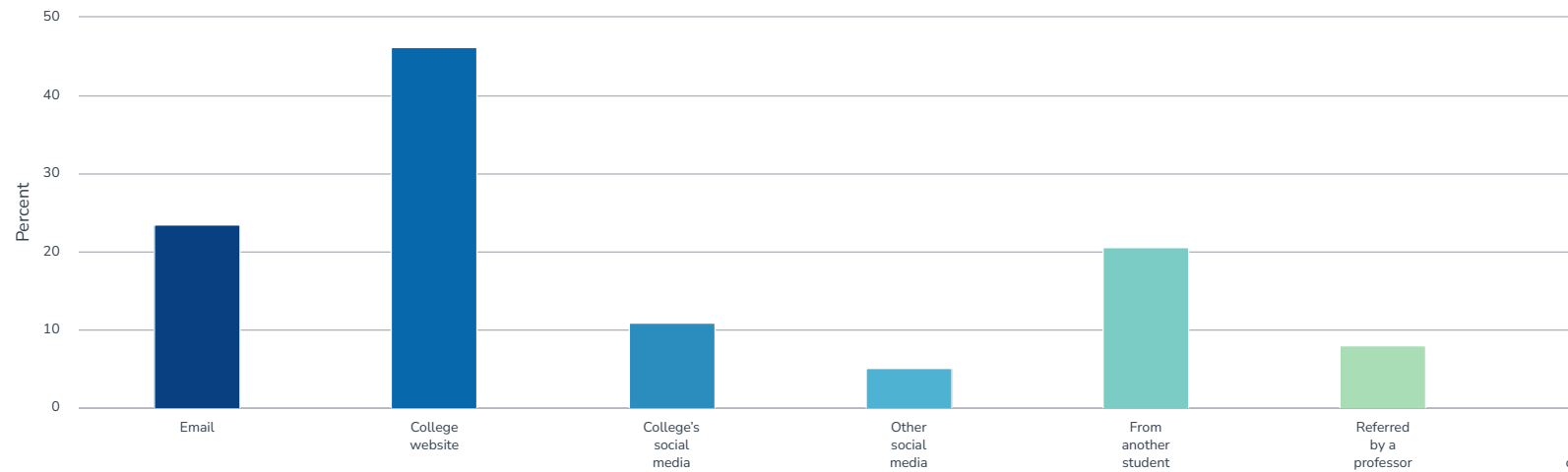
| | 0 | 1 | 2-3 | 4 or more | Responses |
|-----------------|-------|-------|-------|-----------|-----------|
| Fully in-person | | | | | |
| Count | 75 | 101 | 305 | 347 | 828 |
| Row % | 9.1% | 12.2% | 36.8% | 41.9% | |
| Fully online | | | | | |
| Count | 89 | 183 | 355 | 205 | 832 |
| Row % | 10.7% | 22.0% | 42.7% | 24.6% | |
| Hybrid | | | | | |
| Count | 285 | 179 | 83 | 32 | 579 |
| Row % | 49.2% | 30.9% | 14.3% | 5.5% | |
| Hyflex | | | | | |
| Count | 423 | 22 | 20 | 8 | 473 |
| Row % | 89.4% | 4.7% | 4.2% | 1.7% | |
| Totals | | | | | |
| Total Responses | | | | | 832 |

10. Have you ever completed courses through the California Virtual Campus (CVC) Exchange?



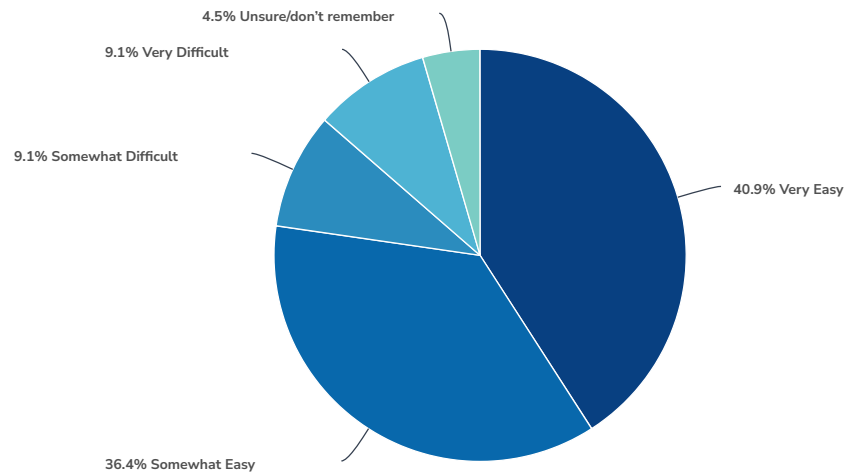
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Yes | 2.5% | <div><div></div></div> | 22 |
| No, but I have heard of the CVC Exchange | 13.0% | <div><div></div></div> | 116 |
| No, and I have never heard of the CVC Exchange | 84.5% | <div><div></div></div> | 752 |
| Totals: 890 | | | |

11. How did you learn about the CVC? (Check all that apply)



| Value | Percent | | Responses |
|---|---------|------------------------|-----------|
| Email | 23.5% | <div><div></div></div> | 32 |
| College website | 46.3% | <div><div></div></div> | 63 |
| College's social media | 11.0% | <div><div></div></div> | 15 |
| Other social media | 5.1% | <div><div></div></div> | 7 |
| From another student | 20.6% | <div><div></div></div> | 28 |
| Referred by a professor | 8.1% | <div><div></div></div> | 11 |
| Referred by counselor/advisor | 25.0% | <div><div></div></div> | 34 |
| Referred by other college staff | 8.1% | <div><div></div></div> | 11 |
| <u>Other - Write In (click to view)</u> | 5.9% | <div><div></div></div> | 8 |

12. How easy was your experience registering for courses through the CVC Exchange?

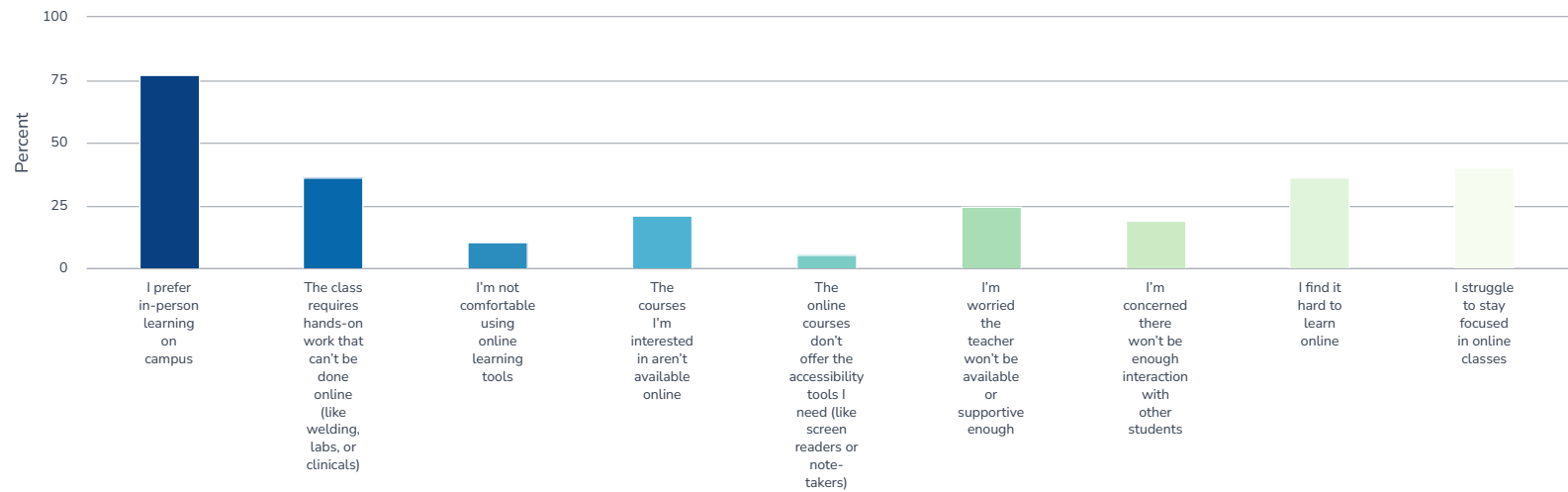


| Value | Percent | | Responses |
|-----------------------|---------|------------------------|------------|
| Very Easy | 40.9% | <div><div></div></div> | 9 |
| Somewhat Easy | 36.4% | <div><div></div></div> | 8 |
| Somewhat Difficult | 9.1% | <div><div></div></div> | 2 |
| Very Difficult | 9.1% | <div><div></div></div> | 2 |
| Unsure/don't remember | 4.5% | <div><div></div></div> | 1 |
| | | | Totals: 22 |

13. How interested would you be in taking each of the following types of courses?

| | Not at all interested | Somewhat interested | Very interested | Responses |
|--------------------------------------|-----------------------|---------------------|-----------------|-----------|
| Fully online - <u>(synchronous)</u> | | | | |
| Count | 94 | 106 | 60 | 260 |
| Row % | 36.2% | 40.8% | 23.1% | |
| Fully online - <u>(asynchronous)</u> | | | | |
| Count | 94 | 107 | 54 | 255 |
| Row % | 36.9% | 42.0% | 21.2% | |
| <u>Hybrid</u> | | | | |
| Count | 68 | 136 | 49 | 253 |
| Row % | 26.9% | 53.8% | 19.4% | |
| <u>Hyflex</u> | | | | |
| Count | 95 | 117 | 36 | 248 |
| Row % | 38.3% | 47.2% | 14.5% | |
| Totals | | | | |
| Total Responses | | | | 260 |

14. Are any of the following reasons why you have not taken courses with an online component in the past year? (Check all that apply)



| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| I prefer in-person learning on campus | 77.2% | <div><div></div></div> | 213 |
| The class requires hands-on work that can't be done online (like welding, labs, or clinicals) | 36.2% | <div><div></div></div> | 100 |
| I'm not comfortable using online learning tools | 10.5% | <div><div></div></div> | 29 |
| The courses I'm interested in aren't available online | 21.0% | <div><div></div></div> | 58 |
| The online courses don't offer the accessibility tools I need (like screen readers or note-takers) | 5.8% | <div><div></div></div> | 16 |
| I'm worried the teacher won't be available or supportive enough | 24.6% | <div><div></div></div> | 68 |
| I'm concerned there won't be enough interaction with other students | 19.2% | <div><div></div></div> | 53 |
| I find it hard to learn online | 36.6% | <div><div></div></div> | 101 |
| I struggle to stay focused in online classes | 40.2% | <div><div></div></div> | 111 |
| My home environment makes it hard to learn (like distractions or sharing technology with others in the home) | 26.4% | <div><div></div></div> | 73 |
| I have trouble getting a reliable internet connection | 6.9% | <div><div></div></div> | 19 |
| I don't have the technology I need to take an online course | 4.0% | <div><div></div></div> | 11 |
| <u>Other - Write In (click to view)</u> | 5.1% | <div><div></div></div> | 14 |

15. What would you need to feel comfortable taking online courses and/or to make online courses more appealing?

[Show Responses](#)

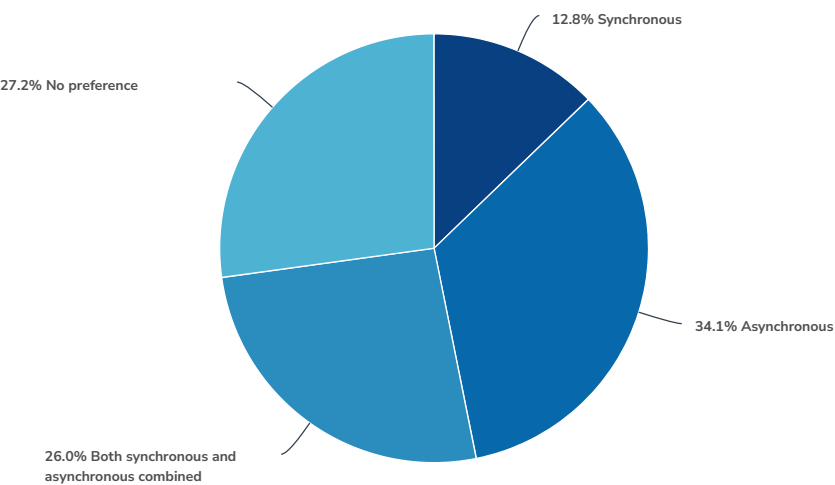
16. How do you feel about each of the following learning modalities?

| | I enjoy taking courses in this format | I don't mind taking courses in this format | I would prefer not to take courses in this format | Responses |
|---|---------------------------------------|--|---|-----------|
| Fully online - <u>synchronous</u> | | | | |
| Count | 217 | 254 | 188 | 659 |
| Row % | 32.9% | 38.5% | 28.5% | |
| Fully online - <u>asynchronous</u> | | | | |
| Count | 330 | 235 | 81 | 646 |
| Row % | 51.1% | 36.4% | 12.5% | |
| <u>Hybrid</u> in-person and online synchronous | | | | |
| Count | 138 | 319 | 163 | 620 |
| Row % | 22.3% | 51.5% | 26.3% | |
| <u>Hybrid</u> in-person and online asynchronous | | | | |
| Count | 164 | 328 | 127 | 619 |
| Row % | 26.5% | 53.0% | 20.5% | |
| <u>Hyflex</u> | | | | |
| Count | 88 | 311 | 192 | 591 |
| Row % | 14.9% | 52.6% | 32.5% | |
| Fully in person | | | | |
| Count | 412 | 160 | 74 | 646 |
| Row % | 63.8% | 24.8% | 11.5% | |
| Totals | | | | |
| Total Responses | | | | 659 |

17. What is your preferred course modality for each of the following course types?

| | Fully in-person | Fully online | Hybrid | Hyflex | No preference | Responses |
|-----------------------|-----------------|--------------|--------|--------|---------------|-----------|
| Lecture-based courses | | | | | | |
| Count | 292 | 172 | 120 | 22 | 71 | 677 |
| Row % | 43.1% | 25.4% | 17.7% | 3.2% | 10.5% | |
| Lab-based courses | | | | | | |
| Count | 479 | 55 | 81 | 8 | 44 | 667 |
| Row % | 71.8% | 8.2% | 12.1% | 1.2% | 6.6% | |
| Courses in my major | | | | | | |
| Count | 322 | 106 | 128 | 21 | 93 | 670 |
| Row % | 48.1% | 15.8% | 19.1% | 3.1% | 13.9% | |
| Totals | | | | | | |
| Total Responses | | | | | | 677 |

18. When taking a course with an online component (fully online hybrid, or hyflex), would you prefer the online content to be:

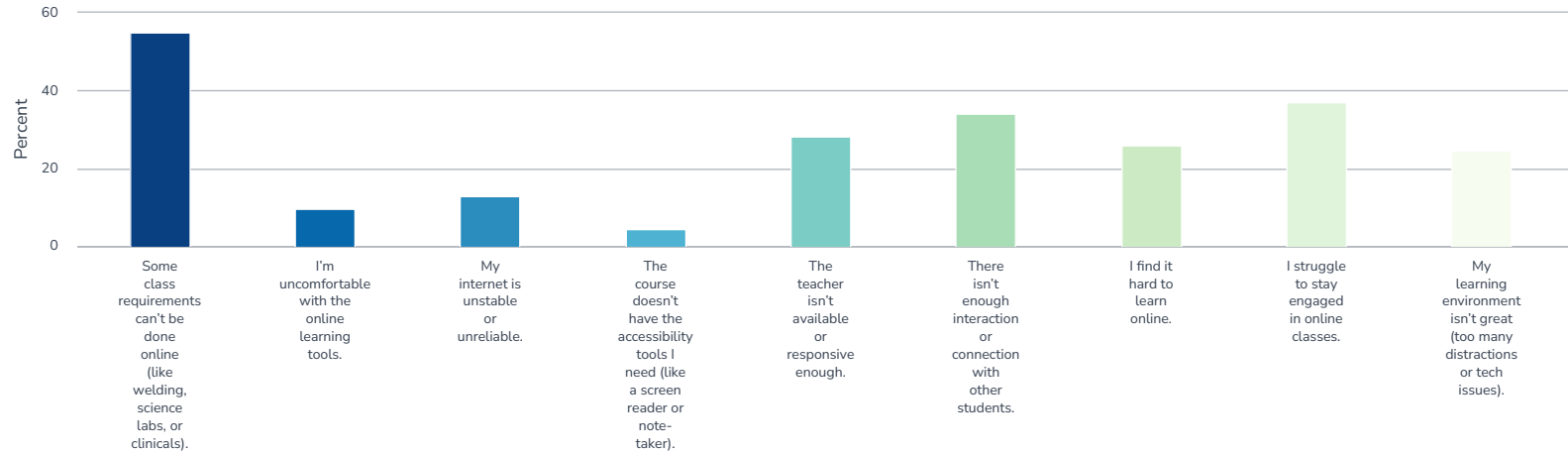


| Value | Percent | | Responses |
|--|---------|------------------------|-------------|
| Synchronous | 12.8% | <div><div></div></div> | 86 |
| Asynchronous | 34.1% | <div><div></div></div> | 230 |
| Both synchronous and asynchronous combined | 26.0% | <div><div></div></div> | 175 |
| No preference | 27.2% | <div><div></div></div> | 183 |
| | | | Totals: 674 |

19. When considering a hybrid course, what proportions do you believe are the best combination of modalities? (Percentages should equal 100%)

| Item | Average | Min | Max | StdDev | Sum | Total Responses |
|-----------------------------|---------|-----|---------|--------|----------|-----------------|
| Online: <u>Synchronous</u> | 30.9 | 0.0 | 1,000.0 | 46.5 | 17,055.0 | 552 |
| Online: <u>Asynchronous</u> | 37.3 | 0.0 | 100.0 | 22.5 | 21,601.5 | 579 |
| In person | 46.7 | 0.0 | 100.0 | 23.6 | 26,529.0 | 568 |

20. Have any of these challenges made it hard for you to take online courses or kept you from taking them?

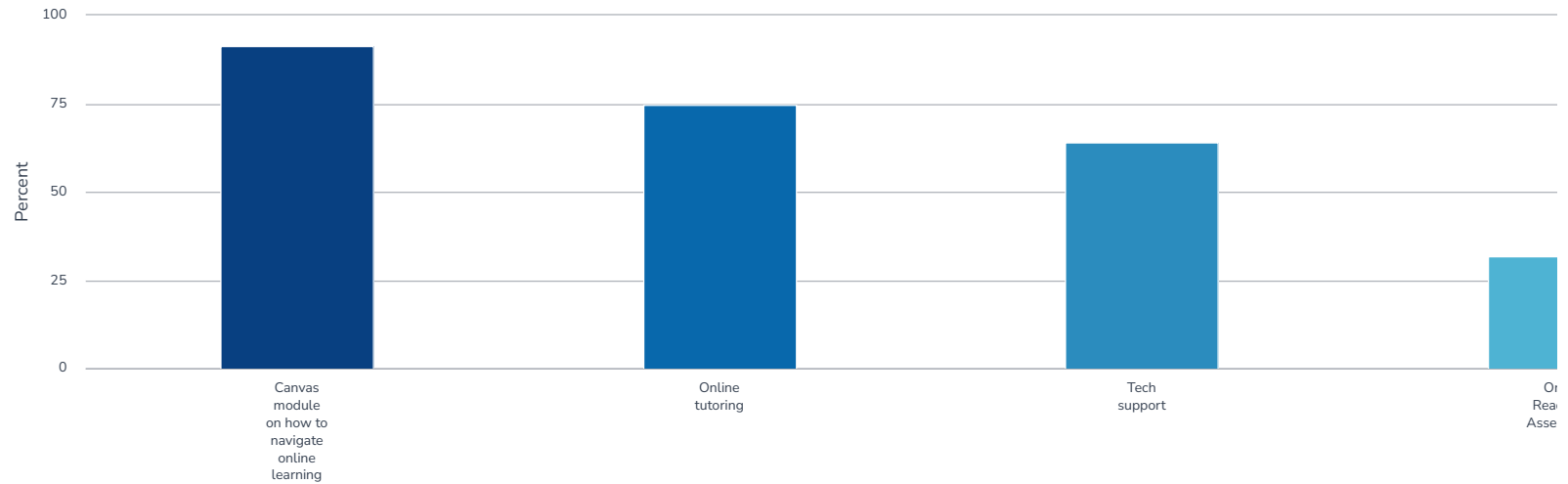


| Value | Percent | | Responses |
|---|---------|------------------------|-----------|
| Some class requirements can't be done online (like welding, science labs, or clinicals). | 55.2% | <div><div></div></div> | 342 |
| I'm uncomfortable with the online learning tools. | 9.8% | <div><div></div></div> | 61 |
| My internet is unstable or unreliable. | 12.9% | <div><div></div></div> | 80 |
| The course doesn't have the accessibility tools I need (like a screen reader or note-taker). | 4.7% | <div><div></div></div> | 29 |
| The teacher isn't available or responsive enough. | 28.4% | <div><div></div></div> | 176 |
| There isn't enough interaction or connection with other students. | 34.2% | <div><div></div></div> | 212 |
| I find it hard to learn online. | 26.0% | <div><div></div></div> | 161 |
| I struggle to stay engaged in online classes. | 37.3% | <div><div></div></div> | 231 |
| My learning environment isn't great (too many distractions or tech issues). | 24.7% | <div><div></div></div> | 153 |
| I have my own issues with getting reliable internet or devices. | 6.8% | <div><div></div></div> | 42 |
| I don't have access to library resources. | 3.2% | <div><div></div></div> | 20 |
| The teacher seems uncomfortable or unfamiliar with the tech used in the course (like Canvas or AI tools). | 12.9% | <div><div></div></div> | 80 |
| <u>Other - Write In (click to view).</u> | 10.0% | <div><div></div></div> | 62 |

21. [OLD VERSION] Does your college provide any of the following support or resources for students to navigate online learning? (check all that apply)

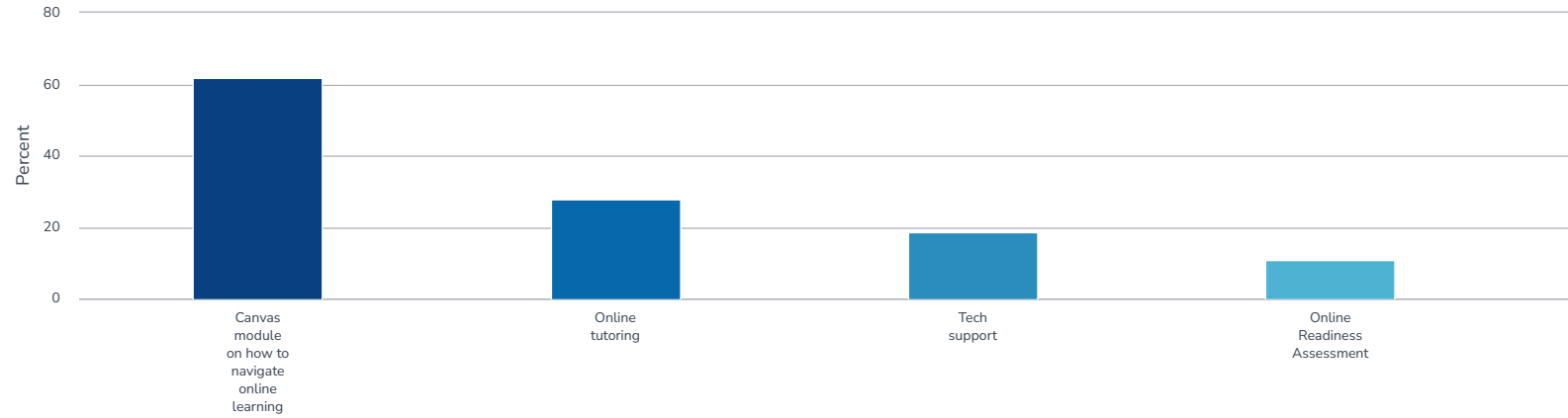
No data to display

22. Does your college provide any of the following support or resources for students to navigate online learning? (check all that apply)



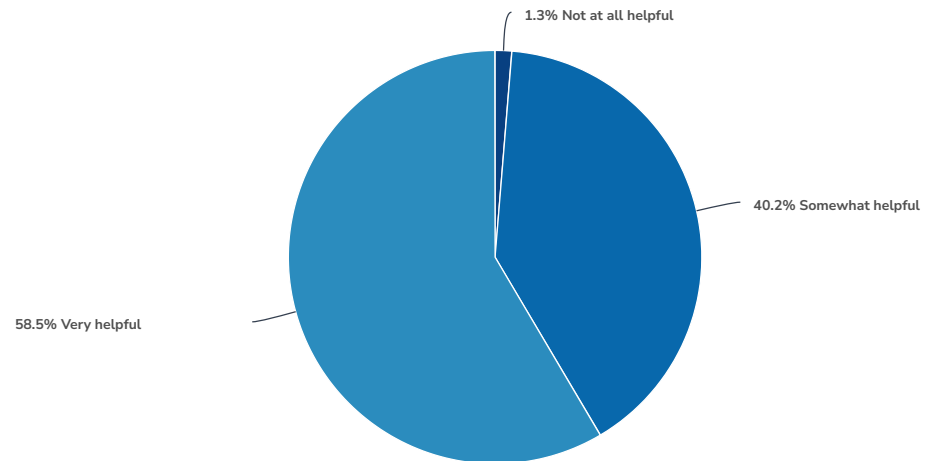
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Canvas module on how to navigate online learning | 91.4% | <div><div></div></div> | 840 |
| Online tutoring | 74.8% | <div><div></div></div> | 687 |
| Tech support | 64.2% | <div><div></div></div> | 590 |
| Online Readiness Assessment | 32.0% | <div><div></div></div> | 294 |
| Other - Write In | 3.7% | <div><div></div></div> | 34 |

23. Which (if any) of the following support or resources have you used to navigate online learning? (check all that apply)



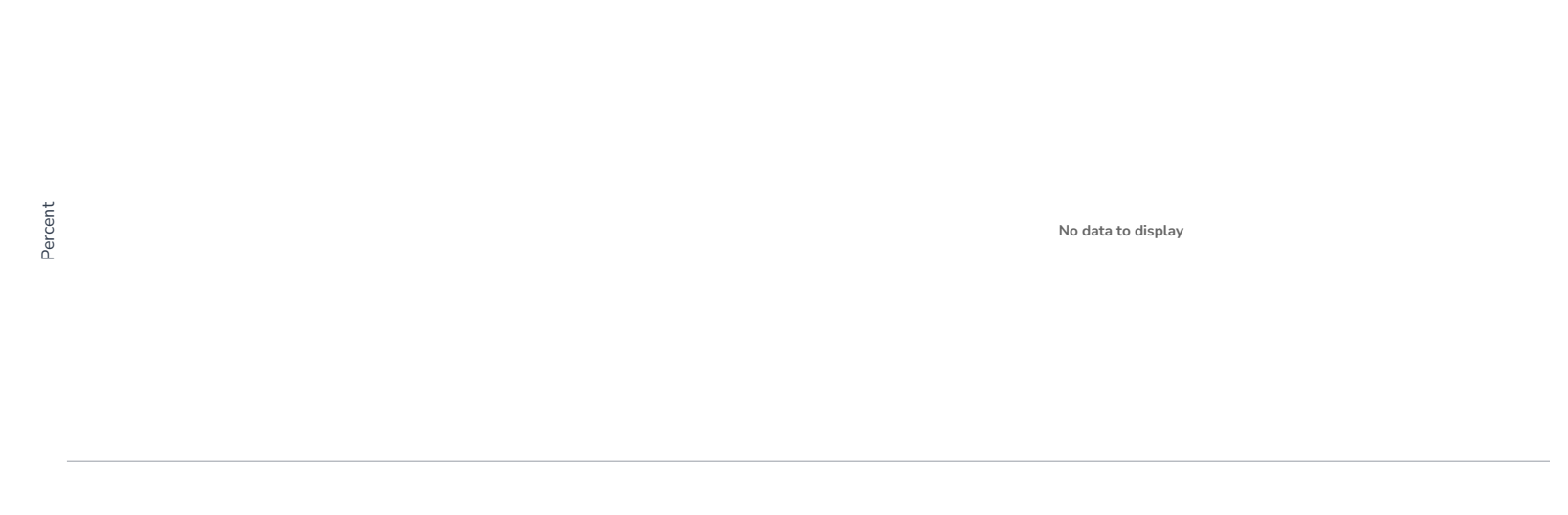
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Canvas module on how to navigate online learning | 62.1% | <div><div></div></div> | 560 |
| Online tutoring | 27.9% | <div><div></div></div> | 252 |
| Tech support | 18.8% | <div><div></div></div> | 170 |
| Online Readiness Assessment | 10.8% | <div><div></div></div> | 97 |
| <u>Other - Write In (click to view).</u> | 2.3% | <div><div></div></div> | 21 |
| I have not accessed support or resources have you used to navigate online learning | 26.2% | <div><div></div></div> | 236 |

24. How helpful were these resources?

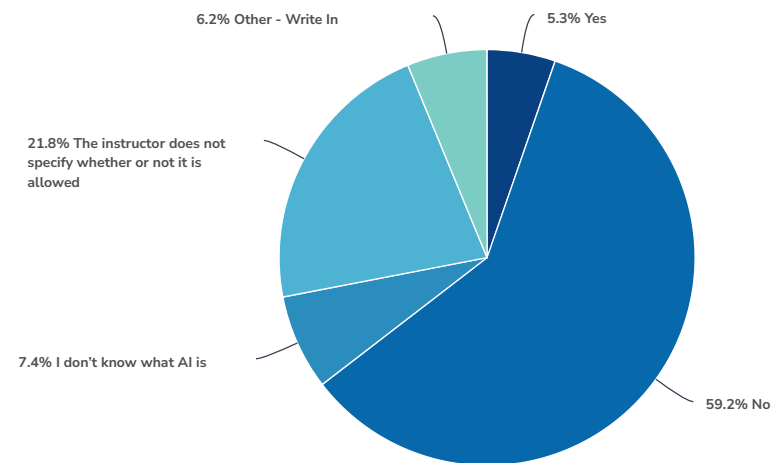


| Value | Percent | | Responses |
|--------------------|---------|-------------|-------------|
| Not at all helpful | 1.3% | <div></div> | 9 |
| Somewhat helpful | 40.2% | <div></div> | 272 |
| Very helpful | 58.5% | <div></div> | 396 |
| | | | Totals: 677 |

25. Why have you not accessed your college’s support/resources to navigate online learning? (check all that apply)

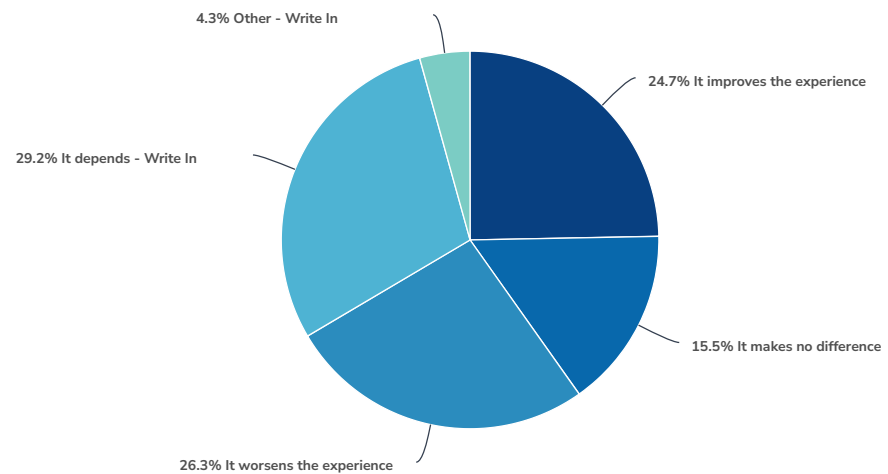


26. Do your online courses allow the use of Artificial Intelligence (AI)?



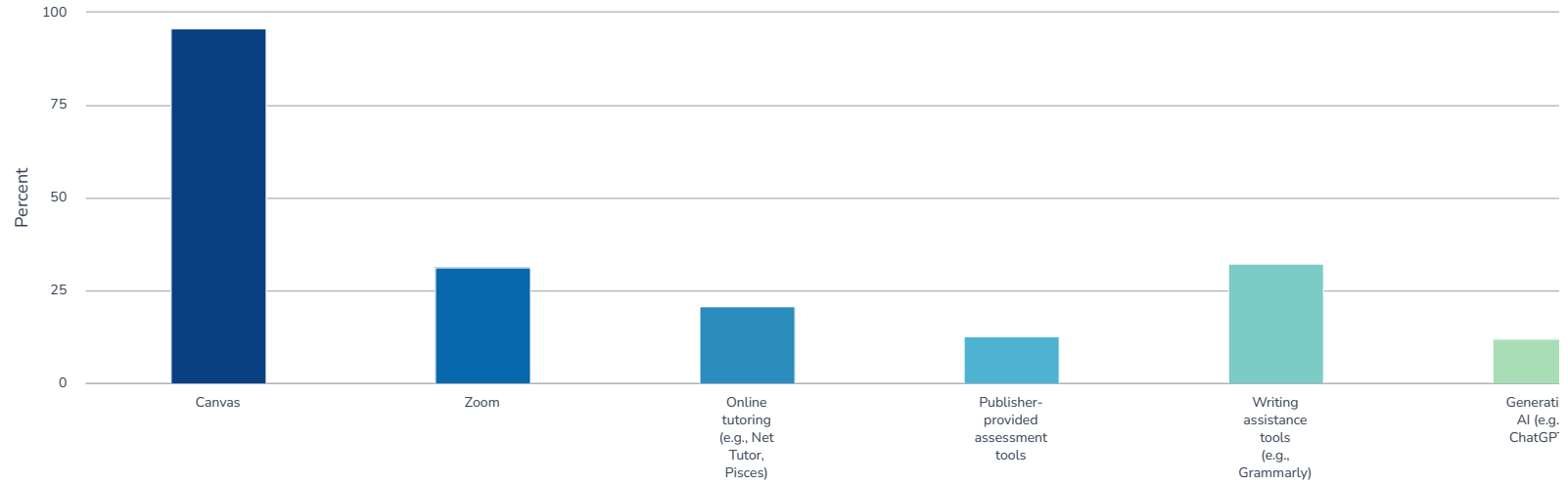
| Value | Percent | | Responses |
|--|---------|------------------------|--------------------|
| Yes | 5.3% | <div><div></div></div> | 48 |
| No | 59.2% | <div><div></div></div> | 535 |
| I don't know what AI is | 7.4% | <div><div></div></div> | 67 |
| The instructor does not specify whether or not it is allowed | 21.8% | <div><div></div></div> | 197 |
| Other - Write In (click to view) | 6.2% | <div><div></div></div> | 56 |
| | | | Totals: 903 |

27. How do you believe AI technology impacts the learning experience for students?



| Value | Percent | | Responses |
|---|---------|------------------------|--------------------|
| It improves the experience | 24.7% | <div><div></div></div> | 222 |
| It makes no difference | 15.5% | <div><div></div></div> | 139 |
| It worsens the experience | 26.3% | <div><div></div></div> | 236 |
| It depends - Write In (click to view) | 29.2% | <div><div></div></div> | 262 |
| Other - Write In (click to view) | 4.3% | <div><div></div></div> | 39 |
| | | | Totals: 898 |

28. What technology are you using to support your learning in your classes? (Check all that apply)

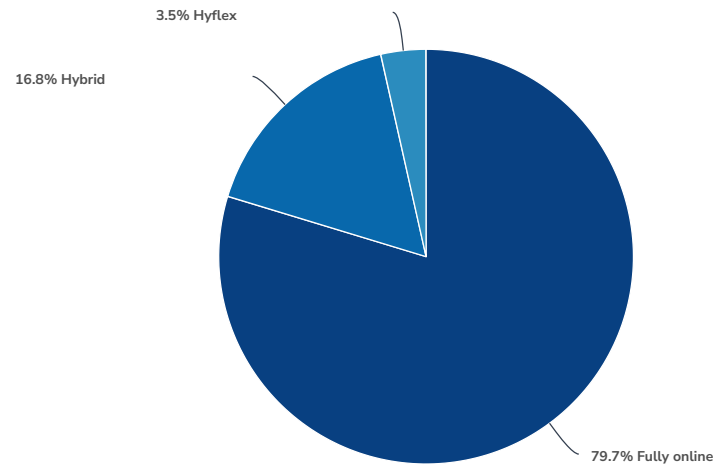


| Value | Percent | | Responses |
|--|---------|-------------|-----------|
| Canvas | 96.1% | <div></div> | 873 |
| Zoom | 31.4% | <div></div> | 285 |
| Online tutoring (e.g., Net Tutor, Pisces) | 21.1% | <div></div> | 192 |
| Publisher-provided assessment tools | 12.8% | <div></div> | 116 |
| Writing assistance tools (e.g., Grammarly) | 32.5% | <div></div> | 295 |
| Generative AI (e.g., ChatGPT) | 12.1% | <div></div> | 110 |
| Plagiarism detection tool (e.g., Turn-it-in) | 29.2% | <div></div> | 265 |
| Other - Write In | 2.6% | <div></div> | 24 |

29. What was the online course that you were most satisfied with/had the best experience with in the past year? Please share the course title and, if you know it, the course ID.Note, all subsequent questions on this page will be asking about this course.

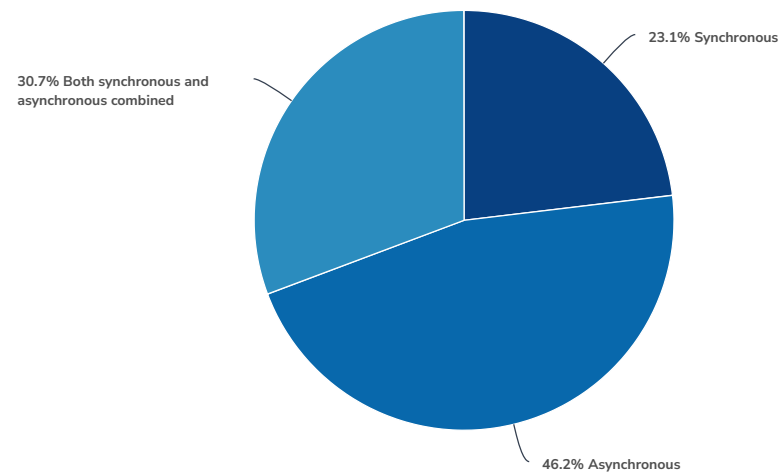
[Show Responses](#) ▶

30. What type of course was it?



| Value | Percent | | Responses |
|--------------|---------|------------------------|-------------|
| Fully online | 79.7% | <div><div></div></div> | 531 |
| Hybrid | 16.8% | <div><div></div></div> | 112 |
| Hyflex | 3.5% | <div><div></div></div> | 23 |
| | | | Totals: 666 |

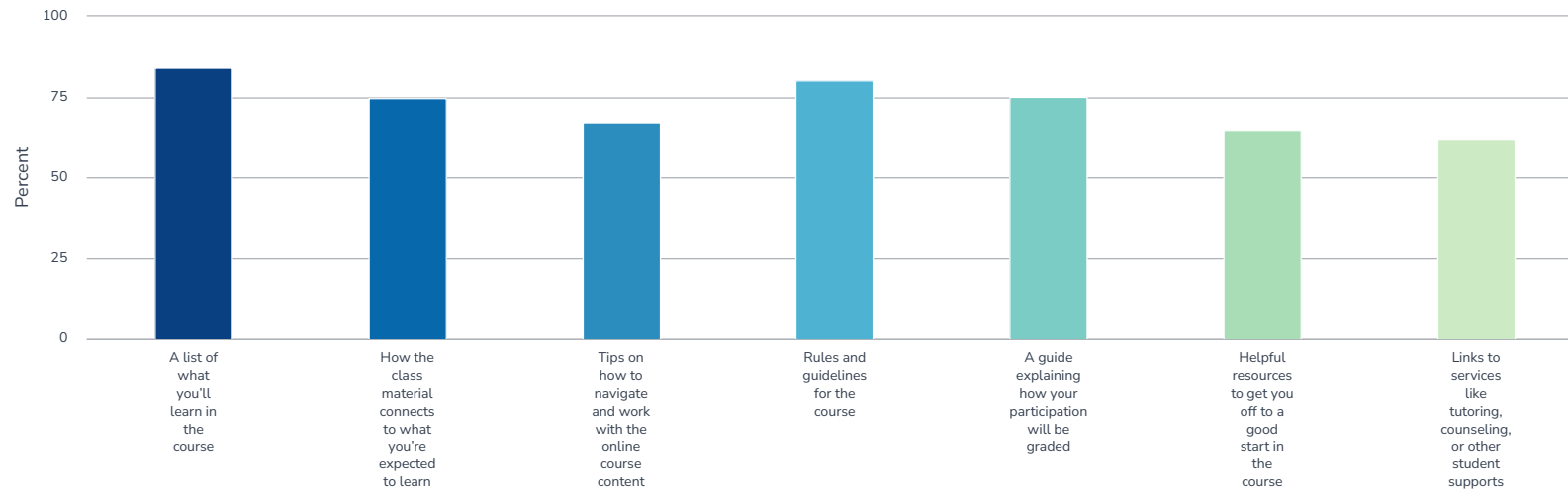
31. For the online portion of the course, what was the interaction type?



| Value | Percent | | Responses |
|--------------|---------|------------------------|-------------|
| Synchronous | 23.1% | <div><div></div></div> | 152 |
| Asynchronous | 46.2% | <div><div></div></div> | 304 |
| | | | Totals: 658 |

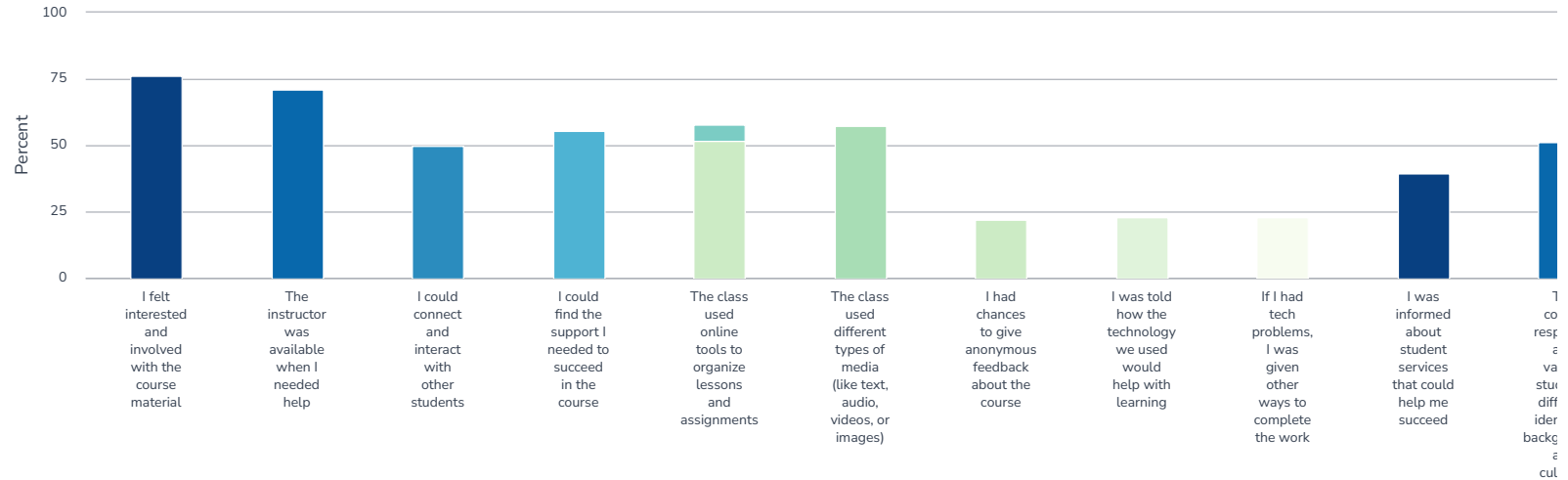
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Both synchronous and asynchronous combined | 30.7% | <div><div></div></div> | 202 |
| Totals: 658 | | | |

32. Which of the following happened in this course? (Check all that apply) At the start of the course, the instructor provided....



| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| A list of what you'll learn in the course | 84.3% | <div><div></div></div> | 562 |
| How the class material connects to what you're expected to learn | 74.8% | <div><div></div></div> | 499 |
| Tips on how to navigate and work with the online course content | 67.3% | <div><div></div></div> | 449 |
| Rules and guidelines for the course | 80.2% | <div><div></div></div> | 535 |
| A guide explaining how your participation will be graded | 75.3% | <div><div></div></div> | 502 |
| Helpful resources to get you off to a good start in the course | 65.1% | <div><div></div></div> | 434 |
| Links to services like tutoring, counseling, or other student supports | 62.4% | <div><div></div></div> | 416 |
| Links for tech help and troubleshooting tips | 46.8% | <div><div></div></div> | 312 |
| Information on how to contact your instructor | 73.8% | <div><div></div></div> | 492 |
| <u>Other - Write In (click to view).</u> | 3.7% | <div><div></div></div> | 25 |

33. Please describe your experiences with the course. (Check all that apply)

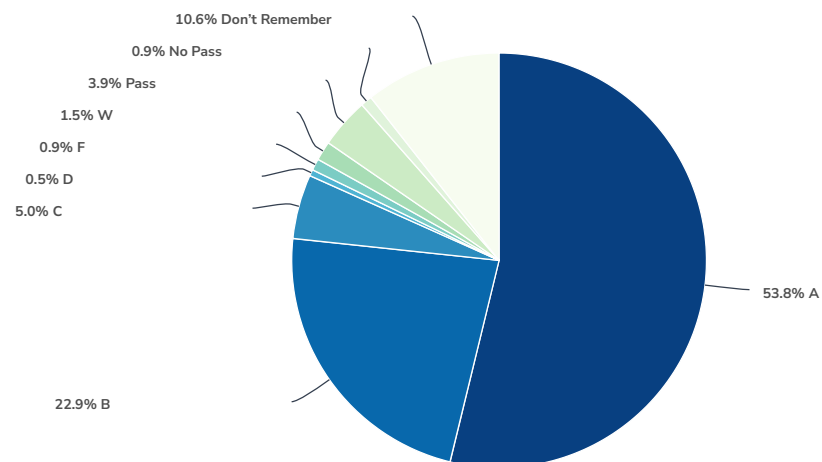


| Value | Percent | | Responses |
|---|---------|------------------------|-----------|
| I felt interested and involved with the course material | 76.5% | <div><div></div></div> | 501 |
| The instructor was available when I needed help | 71.0% | <div><div></div></div> | 465 |
| I could connect and interact with other students | 49.9% | <div><div></div></div> | 327 |
| I could find the support I needed to succeed in the course | 55.6% | <div><div></div></div> | 364 |
| The class used online tools to organize lessons and assignments | 58.2% | <div><div></div></div> | 381 |
| The class used different types of media (like text, audio, videos, or images) | 57.7% | <div><div></div></div> | 378 |
| I had chances to give anonymous feedback about the course | 22.0% | <div><div></div></div> | 144 |
| I was told how the technology we used would help with learning | 22.9% | <div><div></div></div> | 150 |
| If I had tech problems, I was given other ways to complete the work | 22.9% | <div><div></div></div> | 150 |
| I was informed about student services that could help me succeed | 39.7% | <div><div></div></div> | 260 |
| The course respected and valued students' different identities, backgrounds, and cultures | 51.5% | <div><div></div></div> | 337 |
| The images and examples in the course showed a wide range of diversity | 40.3% | <div><div></div></div> | 264 |
| The course pointed out human biases in the content and activities | 26.4% | <div><div></div></div> | 173 |
| The class connected what we learned to our lives and future goals | 40.6% | <div><div></div></div> | 266 |
| The instructor made an effort to care about and connect with students | 50.8% | <div><div></div></div> | 333 |
| The class used online tools to organize lessons and assignments | 51.8% | <div><div></div></div> | 339 |

34. Please describe your experiences with the course.

| | Yes | Somewhat | No | Responses |
|---|-------|----------|------|-----------|
| The class was high quality | | | | |
| Count | 524 | 120 | 18 | 662 |
| Row % | 79.2% | 18.1% | 2.7% | |
| I felt interested and involved with the course material | | | | |
| Count | 516 | 121 | 23 | 660 |
| Row % | 78.2% | 18.3% | 3.5% | |
| I had clear direction for how to be successful in the course | | | | |
| Count | 529 | 116 | 14 | 659 |
| Row % | 80.3% | 17.6% | 2.1% | |
| I was focused on succeeding in the course | | | | |
| Count | 564 | 79 | 13 | 656 |
| Row % | 86.0% | 12.0% | 2.0% | |
| I felt the instructor wanted and helped me to succeed in the course | | | | |
| Count | 525 | 106 | 26 | 657 |
| Row % | 79.9% | 16.1% | 4.0% | |
| I was actively engaged in the course | | | | |
| Count | 502 | 126 | 28 | 656 |
| Row % | 76.5% | 19.2% | 4.3% | |
| I felt connected and part of the course | | | | |
| Count | 454 | 158 | 42 | 654 |
| Row % | 69.4% | 24.2% | 6.4% | |
| I felt valued and appreciated in the course | | | | |
| Count | 449 | 159 | 40 | 648 |
| Row % | 69.3% | 24.5% | 6.2% | |
| Totals | | | | |
| Total Responses | | | | 662 |

35. What grade did you receive in this course?

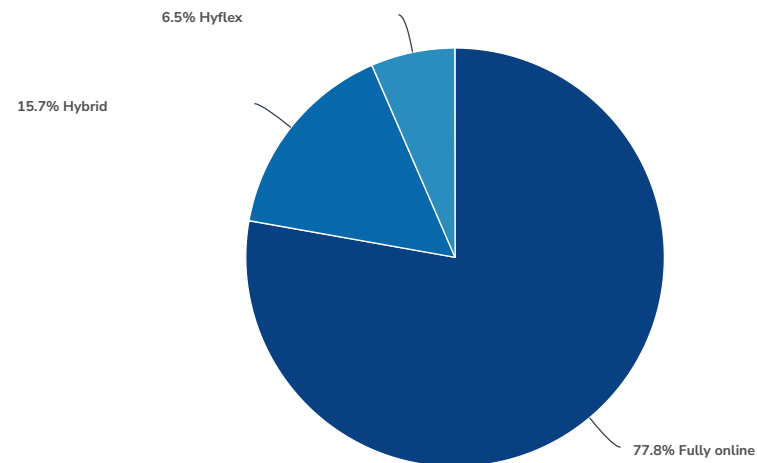


| Value | Percent | | Responses |
|----------------|---------|------------------------|-------------|
| A | 53.8% | <div><div></div></div> | 357 |
| B | 22.9% | <div><div></div></div> | 152 |
| C | 5.0% | <div><div></div></div> | 33 |
| D | 0.5% | <div><div></div></div> | 3 |
| F | 0.9% | <div><div></div></div> | 6 |
| W | 1.5% | <div><div></div></div> | 10 |
| Pass | 3.9% | <div><div></div></div> | 26 |
| No Pass | 0.9% | <div><div></div></div> | 6 |
| Don't Remember | 10.6% | <div><div></div></div> | 70 |
| | | | Totals: 663 |

36. What was the online course that you were least satisfied with/had the least positive experience with in the past year? Please share the course title and, if you know it, the course ID. Note, all subsequent questions on this page will be asking about this course.

[Show Responses](#)

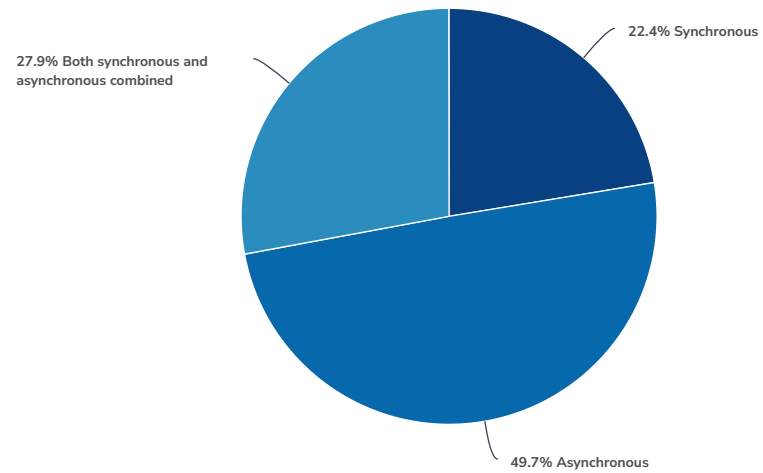
37. What type of course was this?



| Value | Percent | | Responses |
|--------------|---------|------------------------|-------------|
| Fully online | 77.8% | <div><div></div></div> | 362 |
| Hybrid | 15.7% | <div><div></div></div> | 73 |
| | | | Totals: 465 |

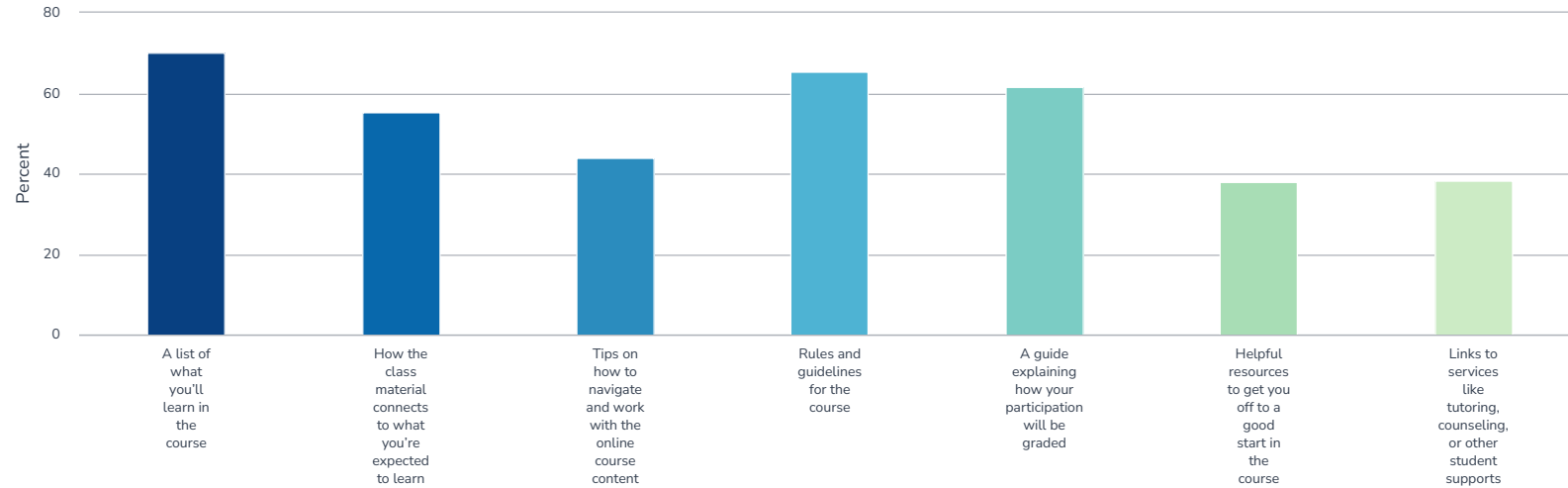
| Value | Percent | Responses |
|-------------|-----------------------------|-----------|
| Hyflex | 6.5% <div><div></div></div> | 30 |
| Totals: 465 | | |

38. For the online portion of the course, what was the modality?



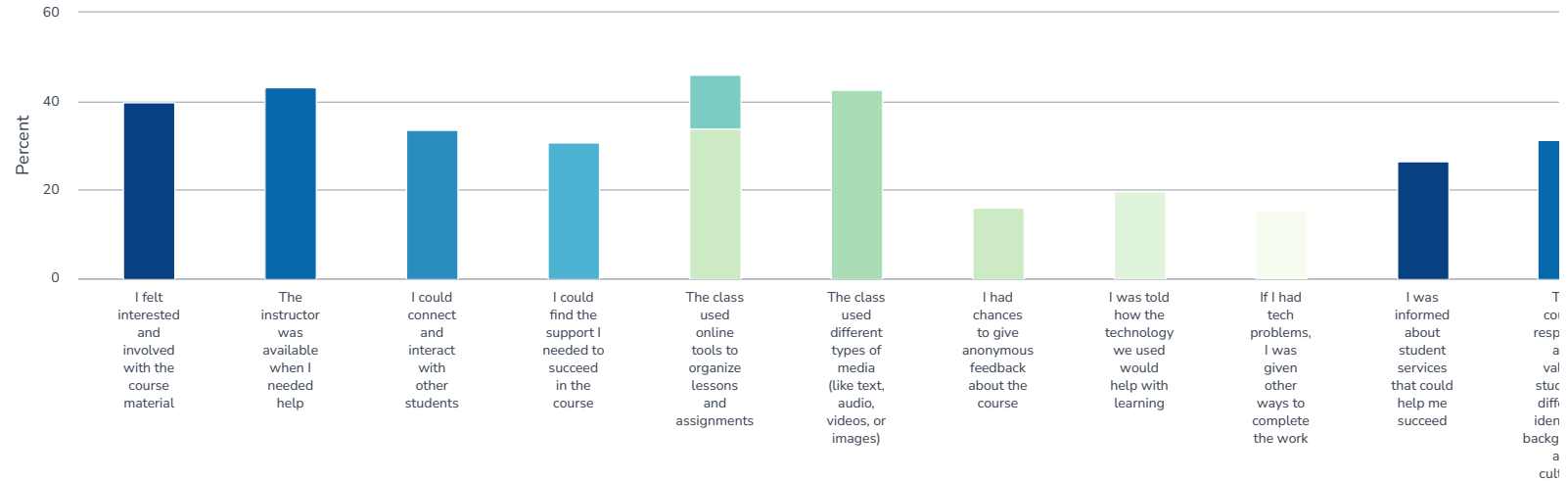
| Value | Percent | Responses |
|--|------------------------------|-----------|
| Synchronous | 22.4% <div><div></div></div> | 102 |
| Asynchronous | 49.7% <div><div></div></div> | 226 |
| Both synchronous and asynchronous combined | 27.9% <div><div></div></div> | 127 |
| Totals: 455 | | |

39. Which of the following happened in this course? (Check all that apply) At the start of the course, the instructor provided....



| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| A list of what you'll learn in the course | 70.3% | <div><div></div></div> | 313 |
| How the class material connects to what you're expected to learn | 55.5% | <div><div></div></div> | 247 |
| Tips on how to navigate and work with the online course content | 44.0% | <div><div></div></div> | 196 |
| Rules and guidelines for the course | 65.6% | <div><div></div></div> | 292 |
| A guide explaining how your participation will be graded | 61.6% | <div><div></div></div> | 274 |
| Helpful resources to get you off to a good start in the course | 38.2% | <div><div></div></div> | 170 |
| Links to services like tutoring, counseling, or other student supports | 38.4% | <div><div></div></div> | 171 |
| Links for tech help and troubleshooting tips | 29.4% | <div><div></div></div> | 131 |
| Information on how to contact your instructor | 51.2% | <div><div></div></div> | 228 |
| <u>Other - Write In (click to view)</u> | 6.5% | <div><div></div></div> | 29 |

40. Please describe your experiences with the course. (Check all that apply)

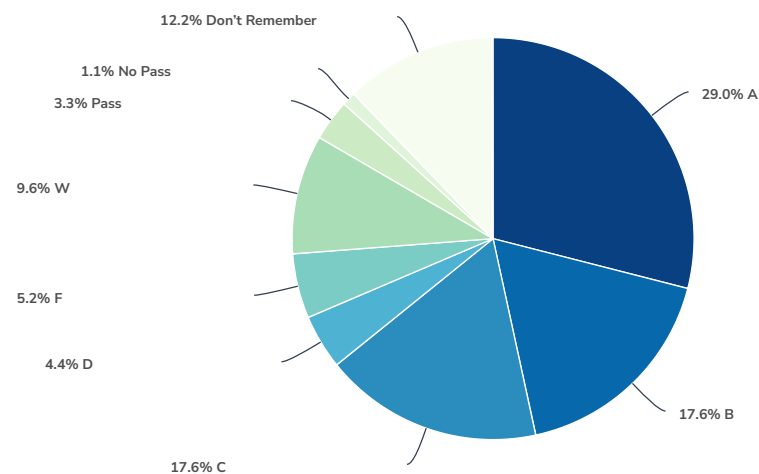


| Value | Percent | | Responses |
|---|---------|------------------------|-----------|
| I felt interested and involved with the course material | 39.8% | <div><div></div></div> | 159 |
| The instructor was available when I needed help | 43.4% | <div><div></div></div> | 173 |
| I could connect and interact with other students | 33.6% | <div><div></div></div> | 134 |
| I could find the support I needed to succeed in the course | 30.8% | <div><div></div></div> | 123 |
| The class used online tools to organize lessons and assignments | 46.1% | <div><div></div></div> | 184 |
| The class used different types of media (like text, audio, videos, or images) | 42.6% | <div><div></div></div> | 170 |
| I had chances to give anonymous feedback about the course | 16.0% | <div><div></div></div> | 64 |
| I was told how the technology we used would help with learning | 19.8% | <div><div></div></div> | 79 |
| If I had tech problems, I was given other ways to complete the work | 15.5% | <div><div></div></div> | 62 |
| I was informed about student services that could help me succeed | 26.6% | <div><div></div></div> | 106 |
| The course respected and valued students' different identities, backgrounds, and cultures | 31.3% | <div><div></div></div> | 125 |
| The images and examples in the course showed a wide range of diversity | 28.1% | <div><div></div></div> | 112 |
| The course pointed out human biases in the content and activities | 22.3% | <div><div></div></div> | 89 |
| The class connected what we learned to our lives and future goals | 22.3% | <div><div></div></div> | 89 |
| The instructor made an effort to care about and connect with students | 24.1% | <div><div></div></div> | 96 |
| The class used online tools to organize lessons and assignments | 34.1% | <div><div></div></div> | 136 |

41. Which of the following was true about the course? During the course....

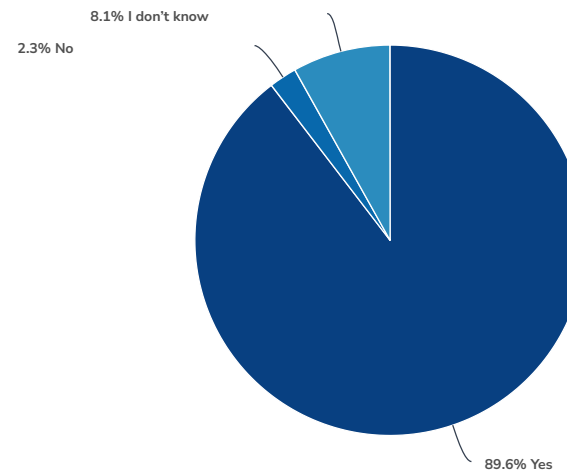
| | Yes | Somewhat | No | Responses |
|---|-------|----------|-------|-----------|
| The class was high quality | | | | |
| Count | 162 | 189 | 101 | 452 |
| Row % | 35.8% | 41.8% | 22.3% | |
| I felt interested and involved with the course material | | | | |
| Count | 137 | 173 | 138 | 448 |
| Row % | 30.6% | 38.6% | 30.8% | |
| I had clear direction for how to be successful in the course | | | | |
| Count | 183 | 155 | 113 | 451 |
| Row % | 40.6% | 34.4% | 25.1% | |
| I was focused on succeeding in the course | | | | |
| Count | 256 | 135 | 57 | 448 |
| Row % | 57.1% | 30.1% | 12.7% | |
| I felt the instructor wanted and helped me to succeed in the course | | | | |
| Count | 161 | 160 | 127 | 448 |
| Row % | 35.9% | 35.7% | 28.3% | |
| I was actively engaged in the course | | | | |
| Count | 179 | 179 | 89 | 447 |
| Row % | 40.0% | 40.0% | 19.9% | |
| I felt connected and part of the course | | | | |
| Count | 137 | 158 | 149 | 444 |
| Row % | 30.9% | 35.6% | 33.6% | |
| I felt valued and appreciated in the course | | | | |
| Count | 133 | 160 | 155 | 448 |
| Row % | 29.7% | 35.7% | 34.6% | |
| Totals | | | | |
| Total Responses | | | | 452 |

42. What grade did you receive in this course?



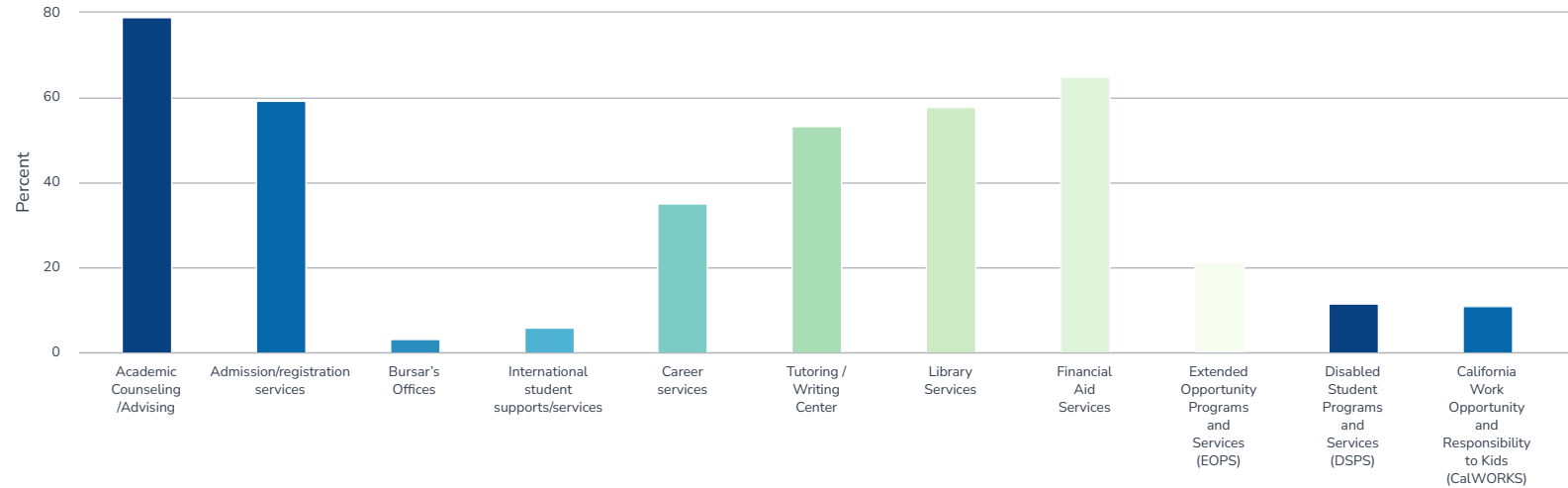
| Value | Percent | | Responses |
|----------------|---------|------------------------|-------------|
| A | 29.0% | <div><div></div></div> | 133 |
| B | 17.6% | <div><div></div></div> | 81 |
| C | 17.6% | <div><div></div></div> | 81 |
| D | 4.4% | <div><div></div></div> | 20 |
| F | 5.2% | <div><div></div></div> | 24 |
| W | 9.6% | <div><div></div></div> | 44 |
| Pass | 3.3% | <div><div></div></div> | 15 |
| No Pass | 1.1% | <div><div></div></div> | 5 |
| Don't Remember | 12.2% | <div><div></div></div> | 56 |
| | | | Totals: 459 |

43. Does your college have a page on their website where you can easily find all of the student support services available?



| Value | Percent | | Responses |
|--------------|---------|------------------------|-------------|
| Yes | 89.6% | <div><div></div></div> | 577 |
| No | 2.3% | <div><div></div></div> | 15 |
| I don't know | 8.1% | <div><div></div></div> | 52 |
| | | | Totals: 644 |

44. Which of the following resources have you accessed in the past year? Check all that apply

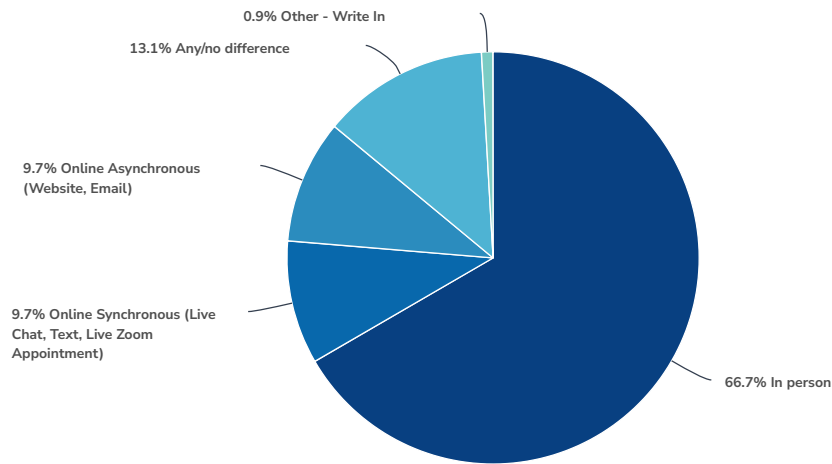


| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Academic Counseling /Advising | 79.1% | <div><div></div></div> | 495 |
| Admission/registration services | 59.3% | <div><div></div></div> | 371 |
| Bursar's Offices | 3.4% | <div><div></div></div> | 21 |
| International student supports/services | 5.9% | <div><div></div></div> | 37 |
| Career services | 35.1% | <div><div></div></div> | 220 |
| Tutoring / Writing Center | 53.4% | <div><div></div></div> | 334 |
| Library Services | 57.8% | <div><div></div></div> | 362 |
| Financial Aid Services | 65.0% | <div><div></div></div> | 407 |
| Extended Opportunity Programs and Services (EOPS) | 21.4% | <div><div></div></div> | 134 |
| Disabled Student Programs and Services (DSPS) | 11.5% | <div><div></div></div> | 72 |
| California Work Opportunity and Responsibility to Kids (CalWORKS) | 10.9% | <div><div></div></div> | 68 |
| Foster Youth Success Initiatives | 4.3% | <div><div></div></div> | 27 |
| Veterans Services | 10.5% | <div><div></div></div> | 66 |
| Transfer Center/Transfer services | 30.0% | <div><div></div></div> | 188 |
| Student health services (including psychological/mental health services) | 22.7% | <div><div></div></div> | 142 |
| <u>Other - Write In (click to view).</u> | 4.6% | <div><div></div></div> | 29 |

45. How have you accessed each of the following resources? (Check all that apply) Selected from: Which of the following resources have you accessed in the past year? Check all that apply

| | Online synchronously (Live Chat, Text, Live Zoom Appointment) | Online asynchronously (Website, Email) | In person | Total Checks |
|---|--|---|--------------|-----------------|
| How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 0 0.0% | 0 0.0% | 87 |
| Checks | | | | |
| Row Check % | | | | |
| Academic Counseling /Advising:How have you accessed each of the following resources? (Check all that apply) | 1 100.0% | 0 0.0% | 0 0.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Tutoring / Writing Center:How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 1 100.0% | 0 0.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Library Services:How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 0 0.0% | 1 100.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Financial Aid Services:How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 1 100.0% | 0 0.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Disabled Student Programs and Services (DSPS):How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 1 100.0% | 0 0.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Transfer Center/Transfer services:How have you accessed each of the following resources? (Check all that apply) | 0 0.0% | 0 0.0% | 1 100.0% | 1 |
| Checks | | | | |
| Row Check % | | | | |
| Total Checks | | | | |
| Checks | 1 | 3 | 2 | 93 |
| % of Total Checks | 1.1% | 3.2% | 2.2% | 100.0% |

46. When it comes to student support services, which way of accessing the support works best for you?



| Value | Percent | | Responses |
|---|---------|------------------------|-------------|
| In person | 66.7% | <div><div></div></div> | 428 |
| Online Synchronous (Live Chat, Text, Live Zoom Appointment) | 9.7% | <div><div></div></div> | 62 |
| Online Asynchronous (Website, Email) | 9.7% | <div><div></div></div> | 62 |
| Any/no difference | 13.1% | <div><div></div></div> | 84 |
| <u>Other - Write In (click to view).</u> | 0.9% | <div><div></div></div> | 6 |
| | | | Totals: 642 |

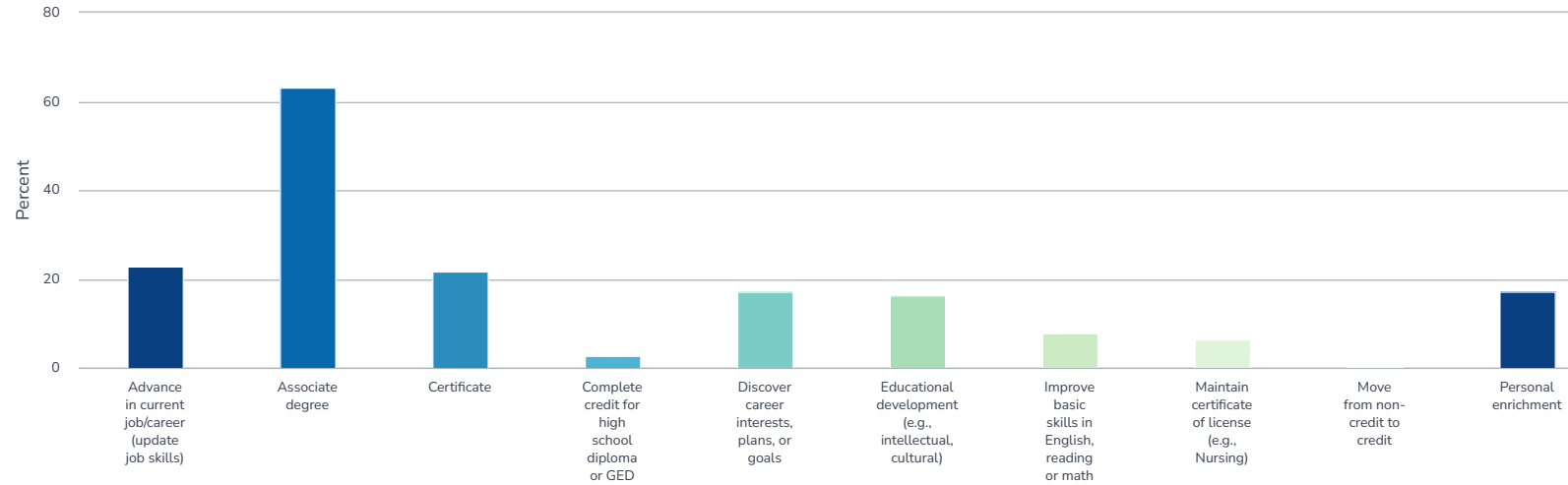
47. Are there any services that would be helpful to have online that are not currently available online?

[Show Responses](#)

48. What recommendation(s) would you have for improving online education for CCC students?If specific to a certain course modality (i.e., fully online vs hybrid/hyflex, please indicate)

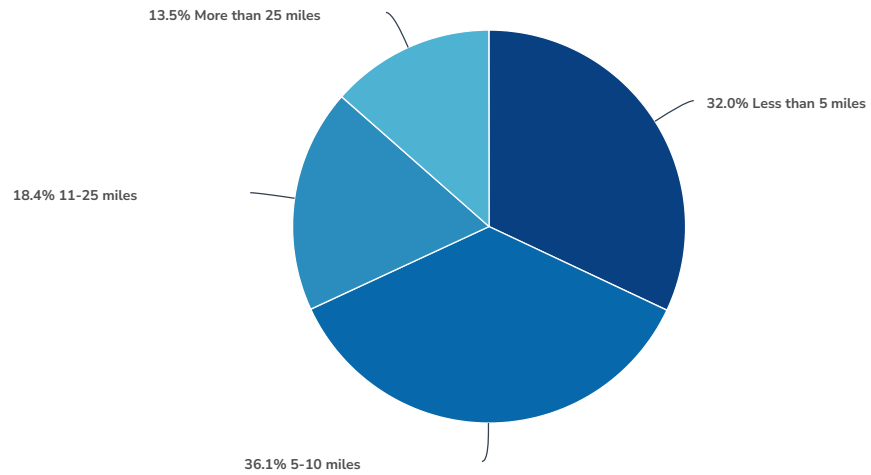
[Show Responses](#)

49. What is your current educational goal? (Mark all that apply)



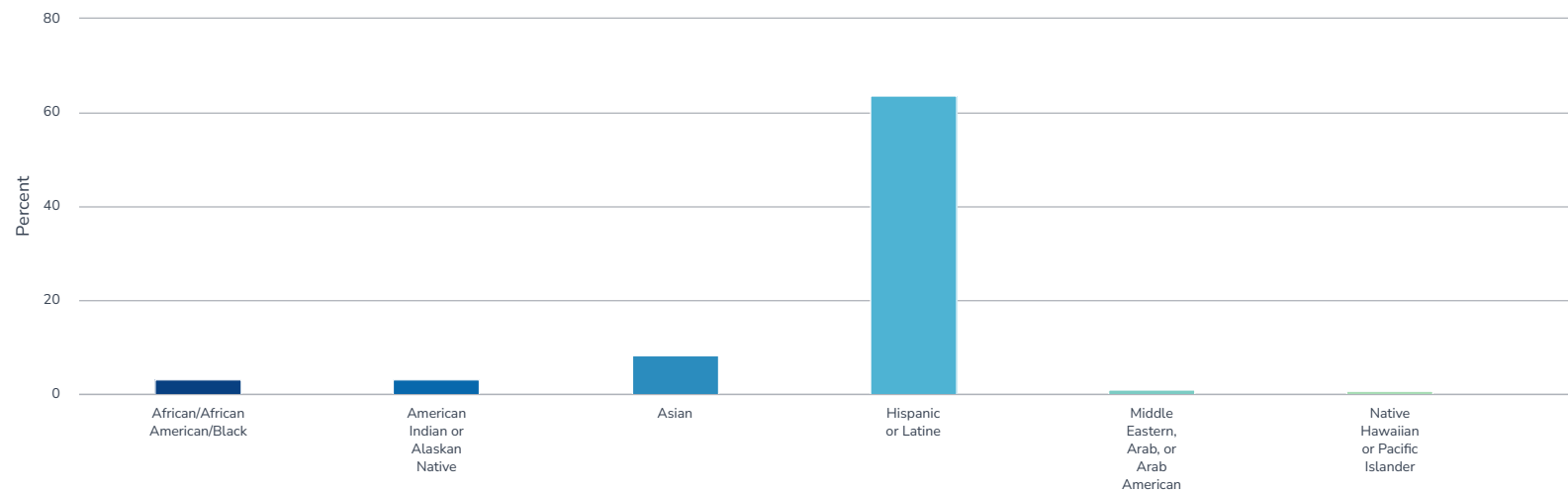
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Advance in current job/career (update job skills) | 23.1% | <div><div></div></div> | 148 |
| Associate degree | 63.3% | <div><div></div></div> | 406 |
| Certificate | 21.8% | <div><div></div></div> | 140 |
| Complete credit for high school diploma or GED | 2.7% | <div><div></div></div> | 17 |
| Discover career interests, plans, or goals | 17.2% | <div><div></div></div> | 110 |
| Educational development (e.g., intellectual, cultural) | 16.5% | <div><div></div></div> | 106 |
| Improve basic skills in English, reading or math | 8.0% | <div><div></div></div> | 51 |
| Maintain certificate of license (e.g., Nursing) | 6.4% | <div><div></div></div> | 41 |
| Move from non-credit to credit | 0.3% | <div><div></div></div> | 2 |
| Personal enrichment | 17.3% | <div><div></div></div> | 111 |
| Prepare for a new career (acquire job skills) | 21.4% | <div><div></div></div> | 137 |
| Complete a bachelor's degree (or higher) | 42.3% | <div><div></div></div> | 271 |
| Undecided | 3.6% | <div><div></div></div> | 23 |
| <u>Other - Write In (click to view).</u> | 3.4% | <div><div></div></div> | 22 |

50. How far do you live from your community college?



| Value | Percent | | Responses |
|--------------------|---------|------------------------|-----------|
| Less than 5 miles | 32.0% | <div><div></div></div> | 204 |
| 5-10 miles | 36.1% | <div><div></div></div> | 230 |
| 11-25 miles | 18.4% | <div><div></div></div> | 117 |
| More than 25 miles | 13.5% | <div><div></div></div> | 86 |
| Totals: 637 | | | |

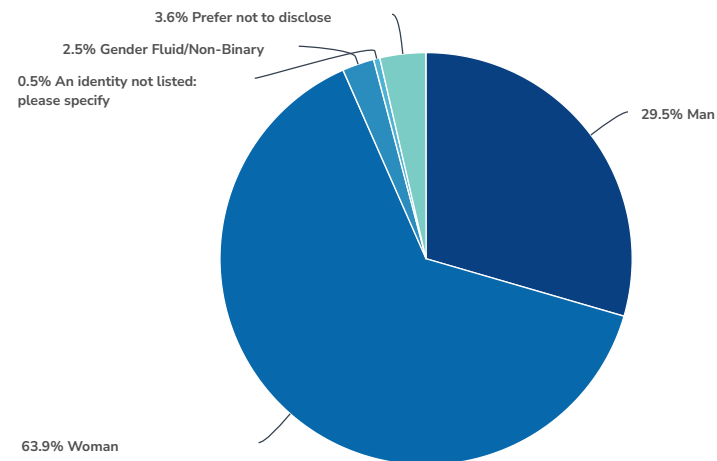
51. Please mark the race/ethnicity with which you identify. (Mark all that apply) In each option there is a textbox where you can provide more detail on your background.



| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| African/African American/Black (click to view) | 3.2% | <div><div></div></div> | 20 |

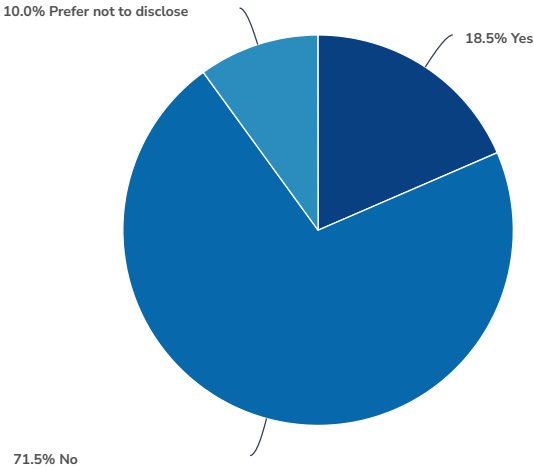
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| American Indian or Alaskan Native (click to view) | 3.2% | <div><div></div></div> | 20 |
| Asian (click to view) | 8.5% | <div><div></div></div> | 54 |
| Hispanic or Latine (click to view) | 63.7% | <div><div></div></div> | 403 |
| Middle Eastern, Arab, or Arab American (click to view) | 1.1% | <div><div></div></div> | 7 |
| Native Hawaiian or Pacific Islander (click to view) | 0.9% | <div><div></div></div> | 6 |
| White (click to view) | 34.3% | <div><div></div></div> | 217 |
| Not listed (please specify) (click to view) | 0.6% | <div><div></div></div> | 4 |
| Prefer not to disclose | 5.1% | <div><div></div></div> | 32 |

52. What best describes your gender identity?



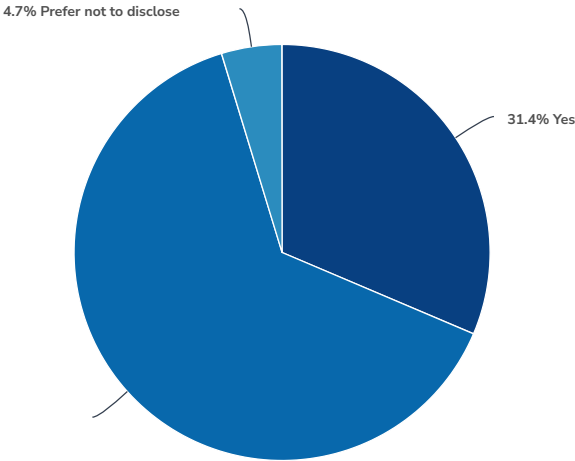
| Value | Percent | | Responses |
|--|---------|------------------------|-----------|
| Man | 29.5% | <div><div></div></div> | 187 |
| Woman | 63.9% | <div><div></div></div> | 405 |
| Gender Fluid/Non-Binary | 2.5% | <div><div></div></div> | 16 |
| An identity not listed: please specify (click to view) | 0.5% | <div><div></div></div> | 3 |
| Prefer not to disclose | 3.6% | <div><div></div></div> | 23 |
| Totals: 634 | | | |

53. Do you identify as a member of the LGBTQ+ community?



| Value | Percent | | Responses |
|------------------------|---------|------------------------|-------------|
| Yes | 18.5% | <div><div></div></div> | 118 |
| No | 71.5% | <div><div></div></div> | 456 |
| Prefer not to disclose | 10.0% | <div><div></div></div> | 64 |
| | | | Totals: 638 |

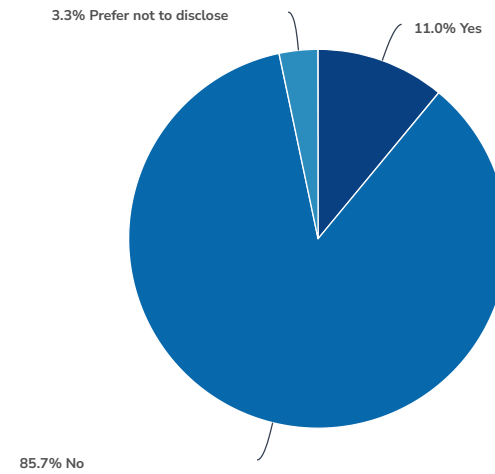
54. Did either of your parents/guardians attend college or attain an associates degree or higher?



| Value | Percent | | Responses |
|-------|---------|------------------------|-------------|
| Yes | 31.4% | <div><div></div></div> | 200 |
| | | | Totals: 637 |

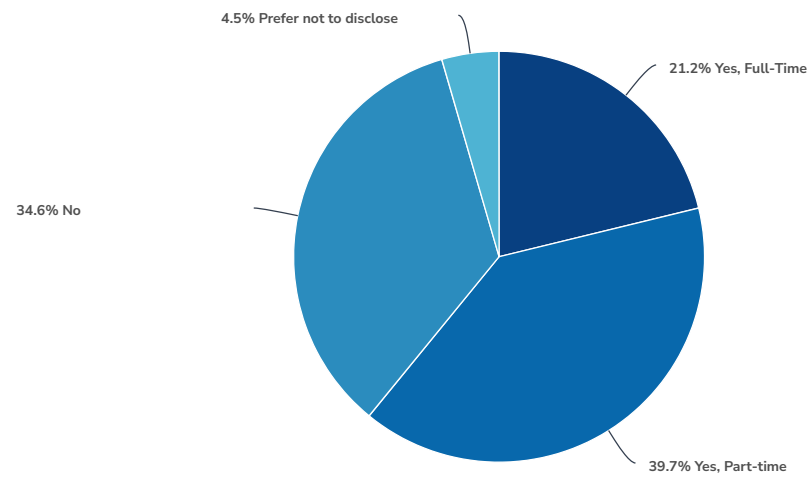
| Value | Percent | | Responses |
|------------------------|---------|------------------------|-------------|
| No | 63.9% | <div><div></div></div> | 407 |
| Prefer not to disclose | 4.7% | <div><div></div></div> | 30 |
| | | | Totals: 637 |

55. Do you consider yourself to be a single parent?



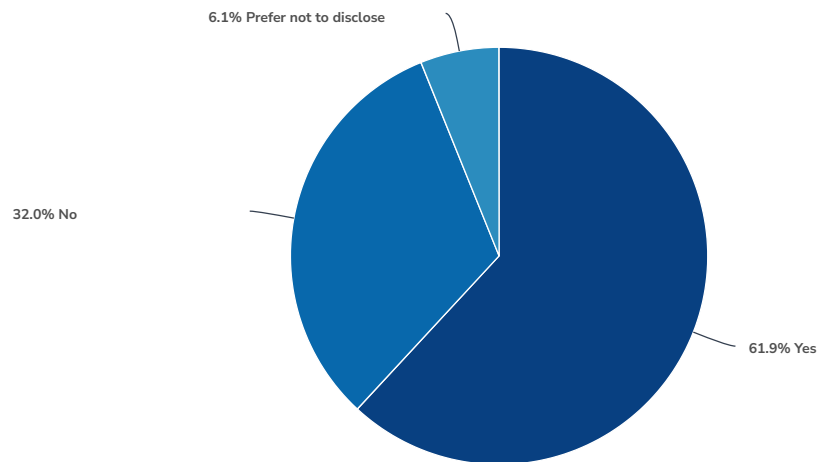
| Value | Percent | | Responses |
|------------------------|---------|------------------------|-------------|
| Yes | 11.0% | <div><div></div></div> | 70 |
| No | 85.7% | <div><div></div></div> | 544 |
| Prefer not to disclose | 3.3% | <div><div></div></div> | 21 |
| | | | Totals: 635 |

56. Are you currently employed?



| Value | Percent | | Responses |
|------------------------|---------|------------------------|--------------------|
| Yes, Full-Time | 21.2% | <div><div></div></div> | 135 |
| Yes, Part-time | 39.7% | <div><div></div></div> | 253 |
| No | 34.6% | <div><div></div></div> | 221 |
| Prefer not to disclose | 4.5% | <div><div></div></div> | 29 |
| | | | Totals: 638 |

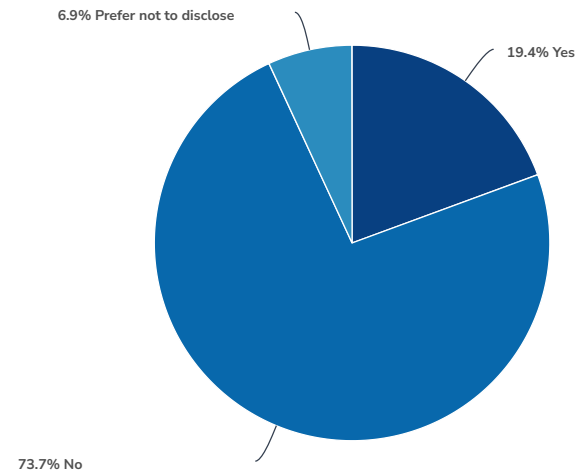
57. Are you currently receiving student financial aid to support your education?



| Value | Percent | | Responses |
|-------|---------|------------------------|--------------------|
| Yes | 61.9% | <div><div></div></div> | 394 |
| | | | Totals: 637 |

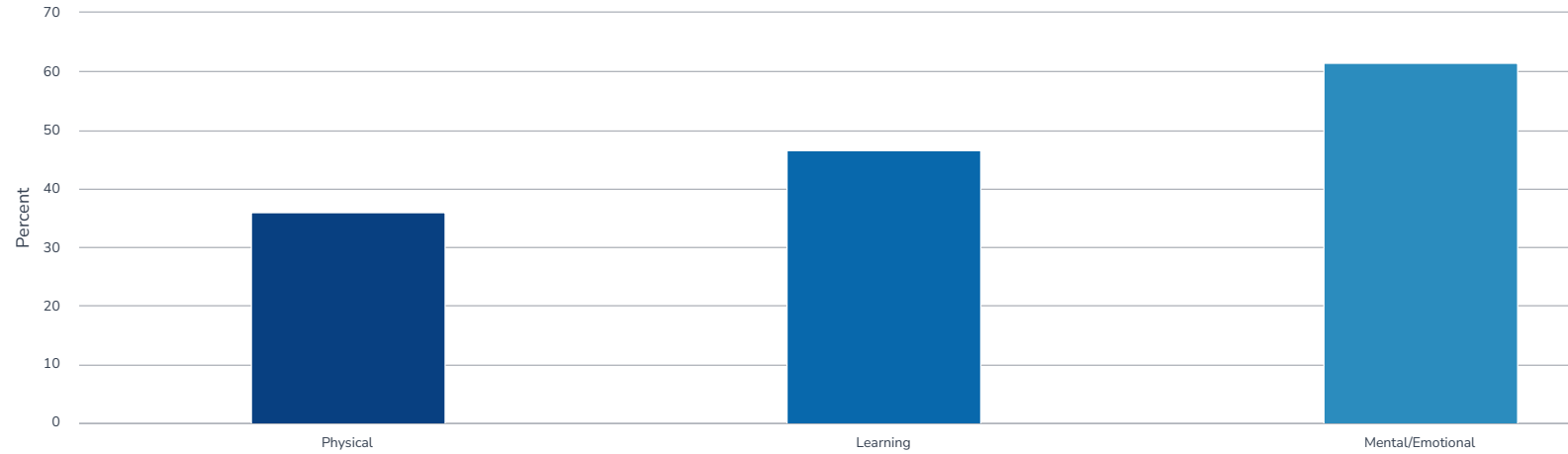
| Value | Percent | | Responses |
|------------------------|---------|------------------------|--------------------|
| No | 32.0% | <div><div></div></div> | 204 |
| Prefer not to disclose | 6.1% | <div><div></div></div> | 39 |
| | | | Totals: 637 |

58. Do you have a disability?



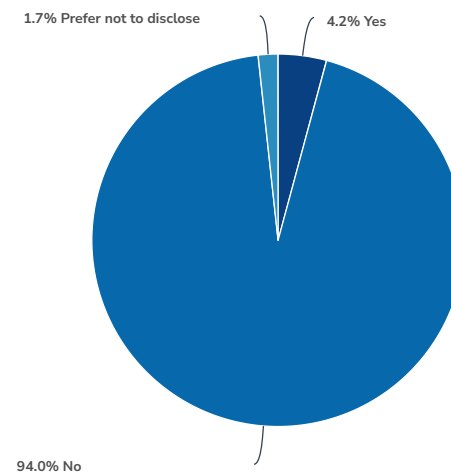
| Value | Percent | | Responses |
|------------------------|---------|------------------------|--------------------|
| Yes | 19.4% | <div><div></div></div> | 123 |
| No | 73.7% | <div><div></div></div> | 468 |
| Prefer not to disclose | 6.9% | <div><div></div></div> | 44 |
| | | | Totals: 635 |

59. Which of the following types of disabilities do you have? (Mark all that apply)



| Value | Percent | | Responses |
|---|---------|------------------------|-----------|
| Physical | 36.1% | <div><div></div></div> | 44 |
| Learning | 46.7% | <div><div></div></div> | 57 |
| Mental/Emotional | 61.5% | <div><div></div></div> | 75 |
| <u>Other [please specify] (click to view)</u> | 13.9% | <div><div></div></div> | 17 |

60. Have you served, retired from, or are you active in the military?

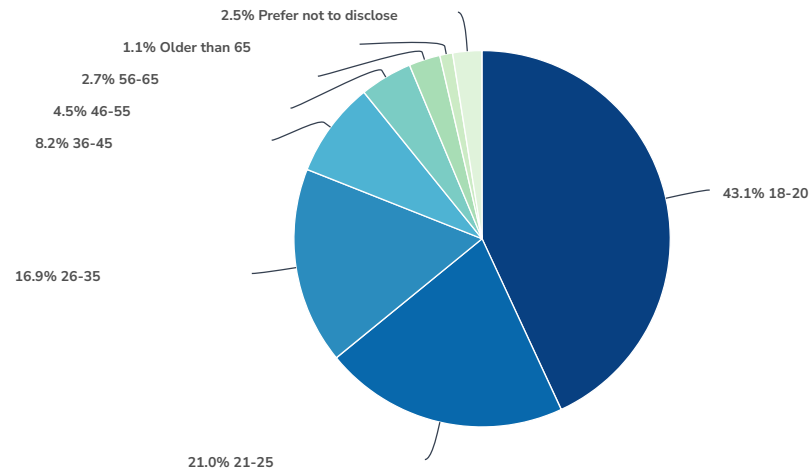


| Value | Percent | | Responses |
|-------|---------|------------------------|-----------|
| Yes | 4.2% | <div><div></div></div> | 27 |

Totals: 638

| Value | Percent | | Responses |
|------------------------|---------|------------------------|--------------------|
| No | 94.0% | <div><div></div></div> | 600 |
| Prefer not to disclose | 1.7% | <div><div></div></div> | 11 |
| | | | Totals: 638 |

61. Please tell us your age



| Value | Percent | | Responses |
|------------------------|---------|------------------------|--------------------|
| 18-20 | 43.1% | <div><div></div></div> | 275 |
| 21-25 | 21.0% | <div><div></div></div> | 134 |
| 26-35 | 16.9% | <div><div></div></div> | 108 |
| 36-45 | 8.2% | <div><div></div></div> | 52 |
| 46-55 | 4.5% | <div><div></div></div> | 29 |
| 56-65 | 2.7% | <div><div></div></div> | 17 |
| Older than 65 | 1.1% | <div><div></div></div> | 7 |
| Prefer not to disclose | 2.5% | <div><div></div></div> | 16 |
| | | | Totals: 638 |