## Staff Food Survey

March 3, 2017

## Introduction

All staff were emailed a survey requesting information about their food purchasing behavior on campus as it related to food quality, selection, pricing, service, operational hours, and location. Two hundred and twenty-three staff members responded to the survey.

## Data Results

Q2 - Which campus are you primarily located?


| $\#$ | Answer | $\%$ | Count |
| ---: | ---: | ---: | ---: |
|  | Total | 222 |  |
| 1 | Santa Maria | $100 \%$ | 202 |
| 2 | Lompoc | $91 \%$ | 18 |
| 4 | VAFB | $8 \%$ | 2 |
| 3 | Santa Ynez | $1 \%$ | 0 |

## Q3 - How often do you purchase food on campus?



| \# | Answer | \% | Count |
| :---: | :---: | :---: | :---: |
|  | Total | 100\% | 223 |
| 353 | Daily | 9\% | 20 |
| 354 | 2-3 times a week | 17\% | 38 |
| 355 | Once a week | 12\% | 26 |
| 356 | A couple times per month | 21\% | 46 |
| 357 | About once a month | 6\% | 13 |
| 358 | A couple times per semester | 17\% | 38 |
| 359 | About once a semester | 8\% | 17 |
| 360 | Never | 11\% | 25 |

Q4 - Please tell us why you never purchase food on campus (choose all that apply).


| $\#$ |  | Answer | $\%$ |
| :--- | ---: | ---: | ---: |
| 2 | Count |  |  |
| 3 | Food locations are not conveniently located | $20 \%$ | 5 |
| 4 | I don't care for the food choices | $52 \%$ | 13 |
| 5 | Food prices are higher than I can afford | $44 \%$ | 11 |
| 6 | Service-related issues (line too long, poor customer service) | $8 \%$ | 2 |
| 7 | Hours of operation don't match my schedule | $20 \%$ | 5 |
| 8 | I usually bring my own food or drink from home | $40 \%$ | 10 |
| 9 | I usually go off-campus for food or drink | $16 \%$ | 4 |
| 10 | I usually do not eat or drink when I'm on campus | $4 \%$ | 1 |
|  | Other (please specify) | $40 \%$ | 10 |
|  | Total | $100 \%$ | 25 |

Q5 - How often do you purchase the following food items on campus?
Breakfast


## Lunch



Dinner


## Snacks



## Beverages



| Question | Daily |  | $\begin{array}{r} 2-3 \\ \text { times } \\ a \\ \text { week } \end{array}$ |  | Once <br> week |  | A <br> times <br> per <br> month |  | About once a month |  | A couple of times per semester |  | About once a semester |  | Never |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Breakfast | 3\% | 4 | 11\% | 16 | 9\% | 14 | 18\% | 27 | 12\% | 18 | 8\% | 12 | 12\% | 18 | 27\% | 41 | 150 |
| Lunch | 3\% | 5 | 17\% | 28 | 12\% | 20 | 24\% | 39 | 9\% | 14 | 15\% | 25 | 12\% | 19 | 8\% | 13 | 163 |
| Dinner | 0\% | 0 | 3\% | 3 | 3\% | 4 | 2\% | 2 | 3\% | 3 | 6\% | 7 | 4\% | 5 | 79\% | 93 | 117 |
| Snacks | 4\% | 6 | 14\% | 20 | 13\% | 19 | 23\% | 33 | 9\% | 13 | 10\% | 15 | 14\% | 20 | 12\% | 17 | 143 |
| Beverages | 9\% | 13 | 15\% | 21 | 10\% | 14 | 18\% | 26 | 6\% | 8 | 20\% | 28 | 8\% | 11 | 15\% | 21 | 142 |

Q6 - What items do you primarily purchase from food service on campus (Student Center Cafe, Starry Sky, and vending machines) (choose all that apply)?


| $\#$ | Answer | $\%$ | Count |
| ---: | ---: | ---: | ---: |
|  | Meverages | $70 \%$ | 122 |
| 5 | Made-to-order entrees (tacos, burritos, burgers, sandwiches) | $60 \%$ | 104 |
| 4 | Snacks (chips, food bars, muffins, candy, yogurt parfaits, cheese/crackers, veggies/dip) | $65 \%$ | 113 |
| 1 | pre-made and packaged entrees (sandwiches, hot entrees, salads, burritos, pizzas) | $39 \%$ | 67 |
| 2 | Salad bar | $21 \%$ | 37 |

Q8 - Overall, how satisfied are you with the following food options on campus?
Variety of food choices


Affordable food choices


Quality of the food choices


Healthy food choices


Vegetarian/Vegan food choices


Restricted diet choices (gluten free/lactose free)


Food choices that support the local economy


Hours of food service


| \# | Question | Extremely satisfied |  | Somewhat satisfied |  | Neither satisfied nor dissatisfied |  | Somewhat dissatisfied |  | Extremely dissatisfied |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Variety of food choices | 5\% | 8 | 30\% | 53 | 17\% | 30 | 28\% | 49 | 20\% | 35 | 175 |
| 2 | Affordable food choices | 5\% | 9 | 23\% | 40 | 10\% | 18 | 30\% | 52 | 32\% | 56 | 175 |
| 3 | Quality of the food choices | 7\% | 13 | 29\% | 50 | 23\% | 40 | 24\% | 42 | 17\% | 29 | 174 |
| 4 | Healthy food choices | 4\% | 7 | 15\% | 26 | 24\% | 42 | 34\% | 58 | 23\% | 40 | 173 |
| 5 | Vegetarian/Vegan food choices | 2\% | 3 | 8\% | 14 | 55\% | 92 | 16\% | 26 | 19\% | 31 | 166 |
| 6 | Restricted diet choices (gluten free/lactose free) | 1\% | 2 | 5\% | 8 | 61\% | 100 | 16\% | 26 | 17\% | 28 | 164 |
| 7 | Food choices that support the local economy | 4\% | 6 | 11\% | 18 | 49\% | 83 | 20\% | 34 | 17\% | 28 | 169 |
| 8 | Hours of food service | 13\% | 22 | 33\% | 55 | 31\% | 52 | 10\% | 17 | 13\% | 22 | 168 |
| 9 | Other, please specify | 14\% | 4 | 7\% | 2 | 41\% | 12 | 3\% | 1 | 34\% | 10 | 29 |

Q28-Overall, how important to you are the following food options on campus?


Q10 - When you eat on campus, how much do you typically spend in a day?


Q11 - Would you purchase food and beverages after 5:00pm if it was available on campus?


| $\#$ | Answer | $\%$ | Count |
| ---: | ---: | ---: | ---: |
|  | Total | 201 |  |
| 2 | No | $100 \%$ | 115 |
| 1 | Yes | $57 \%$ | 86 |

Q12 - How late do you think food services should be open on campus? Food serve should be open until $\qquad$ .


| $\#$ | Answer | \% | Count |
| :---: | ---: | ---: | ---: | ---: |
|  | Total | $100 \%$ | 188 |
| 3 | $7: 00 \mathrm{pm}$ | $38 \%$ | 72 |
| 4 | $8: 00 \mathrm{pm}$ | $24 \%$ | 45 |
| 2 | $6: 00 \mathrm{pm}$ | $12 \%$ | 22 |
| 1 | $5: 00 \mathrm{pm}$ | $10 \%$ | 18 |
| 5 | $9: 00 \mathrm{pm}$ | $9 \%$ | 16 |
| 6 | Other (please specify) | $8 \%$ | 15 |

Q13 - If Allan Hancock College were to extend evening hours for food service on campus one or two nights per week, what days would you prefer? Please rank order the days of the week for extended hours ( $1=$ most preferred day of the week to $5=$ least preferred day of the week). To rank order the days of the week, use your mouse to drag and drop the days in your preferred order.

| $\# \#$ | Answer | $\%$ | Count |
| ---: | ---: | ---: | ---: |
| 1 | Monday | $49 \%$ | 60 |
| 2 | Tuesday | $18 \%$ | 22 |
| 3 | Wednesday | $17 \%$ | 21 |
| 4 | Thursday | $13 \%$ | 16 |
| 5 | Friday | Total | $2 \%$ |

Q14-On days you are at work and need food or beverages, where do you get it if you do not purchase it on campus (choose all that apply)?


| \# | Answer | \% | Count |
| :---: | :---: | :---: | :---: |
|  | Total | 100\% | 191 |
| 1 | Bring food from home or go home to eat | 83\% | 159 |
| 2 | A fast food restaurant (McDonald's, Starbucks, In N' Out, Taco Bell) | 53\% | 101 |
| 3 | A fast, casual restaurant (Panera, Wing Stop, Panda Express) | 42\% | 80 |
| 7 | A grocery store (Vons, Albertsons, Trader Joe's) | 41\% | 78 |
| 4 | A casual dining restaurant (Applebee's, Roadhouse Grill, Olive Garden, Red Robin) | 26\% | 50 |
| 6 | A convenience store (7-Eleven, Mini-mart) | 12\% | 23 |
| 8 | Other (please specify) | 8\% | 15 |
| 5 | A food truck | 4\% | 7 |

## Q15 - How frequently do you leave campus to obtain food from these types of restaurants or food stores?



| Question | Daily |  | $\begin{array}{r} 2-3 \\ \text { times } \\ a \\ \text { week } \end{array}$ |  | Once <br> week |  | couple times per month |  | About once a month |  | A couple times per semester |  | About once a semester |  | Never |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Go home to eat | 8\% | 14 | 14\% | 25 | 9\% | 16 | 7\% | 13 | 4\% | 7 | 9\% | 16 | 6\% | 11 | 42\% | 73 | 175 |
| A fast food restaurant (McDonald's, Starbucks, In N' Out, Taco Bell) | 1\% | 1 | 15\% | 26 | 18\% | 32 | 17\% | 29 | 14\% | 24 | 8\% | 14 | 7\% | 13 | 20\% | 35 | 174 |
| A fast, casual restaurant (Panera, Wing Stop, Panda Express) | 1\% | 1 | 8\% | 13 | 16\% | 27 | 18\% | 31 | 14\% | 24 | 8\% | 13 | 8\% | 13 | 29\% | 51 | 173 |
| A casual dining restaurant (Applebee's, Roadhouse | 0\% | 0 | 4\% | 7 | 8\% | 14 | 16\% | 27 | 15\% | 25 | 11\% | 18 | 19\% | 33 | 27\% | 46 | 170 |


| Grill, Olive Garden, Red Robin) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A food truck | 0\% | 0 | 1\% | 1 | 2\% | 3 | 2\% | 3 | 1\% | 2 | 6\% | 9 | 5\% | 8 | 83\% | 130 | 156 |
| A <br> convenience store (7- <br> Eleven, Minimart) | 0\% | 0 | 3\% | 5 | 3\% | 5 | 4\% | 6 | 4\% | 6 | 8\% | 12 | 7\% | 11 | 71\% | 110 | 155 |
| A grocery store (Vons, Albertsons, Trader Joe's) | 2\% | 4 | 7\% | 11 | 12\% | 20 | 18\% | 30 | 12\% | 19 | 15\% | 24 | 7\% | 12 | 26\% | 43 | 163 |
|  | 14\% | 5 | 11\% | 4 | 3\% | 1 | 11\% | 4 | 5\% | 2 | 0\% | 0 | 3\% | 1 | 54\% | 20 | 37 |

## Q16 - If Allan Hancock College could expand food services, what would you like to see on

 campus (choose all that apply)?

| \# | Answer | \% | Count |
| :---: | :---: | :---: | :---: |
|  | Total | 100\% | 184 |
| 7 | Additional food options at the Student Center Cafe | 65\% | 120 |
| 4 | Food trucks | 51\% | 93 |
| 2 | Food carts | 39\% | 72 |
| 6 | Extended hours for Student Center Cafe | 36\% | 67 |
| 1 | Coffee carts | 34\% | 62 |
| 3 | Fresh food vending machines | 29\% | 53 |
| 8 | AHC Clubs selling food for fundraisers | 27\% | 49 |
| 5 | Extended hours for Starry Sky Night Coffee Company | 26\% | 47 |
| 9 | Other (please specify) | 22\% | 40 |

## Q18 - Is there any area of campus that you would like to see future food service options at the Santa Maria Campus (check all that apply)? Santa Maria Campus Map



| Answer | \% | Count |
| :---: | :---: | :---: |
| Total | 100\% | 123 |
| Building S - Community Education, ESL, Noncredit | 33\% | 40 |
| Building C-Humanities Complex and Forum | 27\% | 33 |
| Building A - Student Services | 27\% | 33 |
| Building N - Sports Pavilion | 26\% | 32 |
| Building 0 - Industrial Technology | 23\% | 28 |
| Building G - Student Center and Bookstore | 22\% | 27 |
| Building W - Student Health Services Center, Stem Center and Mesa Program | 19\% | 23 |
| Building M - Math and Science Complex | 17\% | 21 |
| Building L- North and South- Library and Academic Resource Center | 17\% | 21 |
| Building D-Performing Arts Center | 9\% | 11 |
| Building CBC - Columbia Business Center | 7\% | 9 |
| Building P and Q - Plant Services | 6\% | 7 |
| Building F-Fine Arts | 5\% | 6 |
| Building B-Administrative | 4\% | 5 |
| Building K - Business Education | 4\% | 5 |
| Building H-Campus Graphics | 3\% | 4 |
| Building E-Music | 2\% | 3 |
| Building I-Early Childhood Studies | 2\% | 3 |
| Building R - AHC Foundation | 2\% | 2 |

Q19 - Is there any area of campus that you would like to see future food service options at the Lompoc Valley Center (check all that apply)? Lompoc Valley Center Map


| Count |  |  |
| ---: | ---: | ---: |
| Building 1 - Administration, Bookstore, Counseling, Financial Aid, Food Service, Health Service, | LRC/Library, Registration | $76 \%$ |
| Building 2 - Career Job Placement, Nursing, Art/Graphics, Computer Center, EOPS, CARE, | $21 \%$ | 44 |
| CalWORKS, LAP, Assessment, Transfer Center, Veteran's Center, Writing Center | 212 |  |
| Building 3-Art Studio, Lecture classrooms, PE/Dance, Plant Services, Science Labs | $12 \%$ | 7 |
| Building 5 - Public Safety Training, Administration/Classrooms | $45 \%$ | 26 |

